

As of 8 March 2024

**Effective Date:** 8 March 2024

**Name of Service:** Singtel SIP Trunking and Ethernet Line Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised SIP Trunking and Ethernet Line service scheme  
**(Customised Scheme)**

**Prices (including discounts):**

<b>Service Description</b>	<b>Minimum Contract Term</b>	<b>Minimum Quantity</b>	<b>Monthly Recurring Charge (MRC) (\$ per unit)</b>	<b>One Time Charge (OTC) (\$ per unit)</b>
SIP Trunking Service with Bundled Access (200 concurrent calls per trunk)	24 months	1 trunk	\$2,300 per trunk	Waived
SIP-to-SIP Auto Failover with Bundled Access	24 months	1 trunk	\$600 per trunk	Waived
Caller Number Display	3 months	1	\$60	Waived
SIP DDI Number (per block of 10 numbers)	3 months	210 blocks	\$10 per block	Waived
1,000 Mbps Point-to-Point Ethernet Line	24 months	1	\$800	Waived

The customised tariffs will be applicable to all new SIP Trunking and Ethernet Line services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is a minimum of 24 months.
2. The contract term of the services subscribed under the Customised Scheme is a minimum of 3 months or 24 months as stated in the pricing table.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table.
4. In the event that the underlying SIP Trunking line is terminated, all services subscribed under the Customised Scheme that are tied to the underlying SIP Trunking line will also be terminated.

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5. The services subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel SIP Trunking and Ethernet Line service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.