

As of 13 December 2024

Effective Date: 13 December 2024

Name of Service: Singtel UC Connector Services. *For more information, refer to www.singtel.com*

Description: Customised Singtel UC Connector Service Scheme
(Customised Scheme)

Prices (including discounts):

Service	Contract Term	Quantity	Monthly Recurring Charge (MRC)	One-Time Charge (OTC)
Teams UC Direct Connect	3 years*	Minimum of 850 lines	\$5.90 per line	Waived
Number Reservation	3 years^	Maximum of 2,110 numbers	Waived per number	N.A.

* This applies to the first Teams UC Direct Connect line(s) subscribed under the Customised Scheme. All subsequent Teams UC Direct Connect lines will carry the same contract end date as the first Teams UC Direct Connect line(s) subscribed under the Customised Scheme.

^ This applies to the first Number Reservation service(s) subscribed under the Customised Scheme. All subsequent Number Reservation services will carry the same contract end date as the first Teams UC Direct Connect line(s) subscribed under the Customised Scheme.

The customised tariffs will be applicable to all new, renewed and migrated Singtel UC Connector services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table. For the avoidance of doubt, additional Teams UC Direct Connect licences will carry the same contract end date as the first Teams UC Direct Connect licence subscribed under the Customised Scheme. All Number Reservation Services subscribed under the Customised Scheme will carry the same contract end date as the first Teams UC Direct Connect services subscribed under the Customised Scheme.
3. The customer shall subscribe to the minimum quantity specified under the Customised Scheme in a single order.

As of 13 December 2024

4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term, with the exception of the Number Reservation Service. All Number Reservation Services subscribed under the Customised Scheme will revert to the prevailing list price upon the expiry of the first Teams UC Direct Connect service subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel UC Connector services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the charges for the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) migrates at least one (1) existing ISDN and/or DEL services to the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.