

Effective Date: 8 September 2023

Name of Service: (With effect from 26 November 2024) Singtel UC Connector Service. For more information, refer to www.singtel.com

Description: (With effect from 26 November 2024) Customised Singtel UC Connector Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity (Lines)	Contract Term	Monthly Recurring Charge (MRC) (\$ per Line)			One Time Charge (OTC) (\$ per Line)
			Tier Volume	Tier Volume	Tier Volume	
			≥ 300	≥ 400	≥ 700	
(With effect from 26 November 2024) Teams UC Connector / Teams UC Direct Connect	300	5 years	\$9.30	\$9	\$8.20	Standard: Waived

(With effect from 26 November 2024) The customised tariffs will be applicable to all new and renewed Singtel UC Connector services subscribed under the Customised Scheme.

When the total number of lines subscribed under the Customised Scheme exceeds the minimum quantity for the respective tier volume as per the pricing table, the customer is eligible for the new MRC tier pricing for all existing and/or new lines subscribed under the Customised Scheme.

Value Added Service	Quantity	Contract Term	MRC	OTC
Number Reservation Service	Up to 100	Minimum of 1 month	Waived	N.A.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is five (5) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing tables.
3. **(With effect from 26 November 2024)** The customer shall subscribe to the minimum quantity of 300 lines as stated in the pricing table above.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Lines subscribed under the Customised Scheme will continue at customised prices after the expiry of the line contract term.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. **(With effect from 26 November 2024)** All other standard prices, terms and conditions of the Singtel UC Connector service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

(With effect from 26 November 2024) In the event the customer terminates an existing number and changes to a new number, the customer is eligible for a PTC waiver for up to 30 Teams UC Connector and/ or Teams UC Direct Connect services.

(With effect from 26 November 2024) Where the customer renews existing Teams UC Connector and/ or Teams UC Direct Connect services to Teams UC Connector and/ or Teams UC Direct Connect services under the Customised Scheme, any applicable PTC for the existing services will be waived.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme will be available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.