Effective Date: 15 November 2024

Name of Service: Singtel Gigawave, MetroEthernet and Managed Fibre

Service. For more information, refer to www.singtel.com

Description: Customised Gigawave, MetroEthernet and Managed Fibre

Service Scheme (Customised Scheme)

Prices (including discounts):

Service	Contract Term (years)	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1 Gbps Gigawave	2	1	\$2,650	
10 Gbps Gigawave DC- DC	1	2	\$3,130	Standard: Waived
100 Mbps MetroEthernet Point-to-Point	1	1	\$2,550	

The Customised Scheme consists of the following components:

- (a) Fibre two (2) pairs of fibre
- (b) DWDM Equipment one (1) set of DWDM multiplexers, each set consisting of two (2) multiplexers.
- (c) Interface and bandwidths the interfaces and bandwidths on each set of multiplexer are as follows:
 - i. two (2) Gigabit Ethernet of bandwidth 10 Gbps each

Service	Contract Term (years)	MRC (\$ per package)	OTC (\$ per package)
Managed Fibre with DWDM	1 year	\$5,150	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

- 1. The contract term of the Customised Scheme is two (2) years.
- 2. The contract term of the services subscribed under the Customised Scheme is as specified under the pricing tables above.
- 3. The customer shall subscribe to the minimum quantity as prescribed under the pricing tables above.
- 4. The customer shall not resell the services subscribed under the Customised Scheme.
- 5. The service(s) subscribed under the Customised Scheme are subject to resource availability.
- 6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
- 7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- 8. All other standard prices, terms and conditions of the Singtel Gigawave, MetroEthernet and Managed Fibre service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer is liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

(With effect from 2 August 2022) The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$3 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.