

Effective Date: 29 March 2021

Name of Service: (With effect from 29 October 2024) Singtel Meg@POP, MetroEthernet and Gigawave services. For more information, refer to www.singtel.com.

Description: (With effect from 29 October 2024) Customised Meg@POP, MetroEthernet and Gigawave service scheme (**Customised Scheme**)

Prices (including discounts):

(With effect from 15 July 2021) Table A

Service	Bandwidth (Mbps)	Contract Term (Years)	Minimum Quantity (Circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
Meg@POP IPVPN eLite	10	3	(With effect from 17 July 2024) 310 (to be shared in any combination)	55	Standard: Waived
	20			60	
	50			80	
	100			110	
(With effect from 21 April 2023) Meg@POP IPVPN EthernetLink	20	3	3 (to be shared between Meg@POP IPVPN EthernetLink and EthernetLink with Exchange Diversity circuits in any combination)	330	Standard: Waived
	30			390	
	100			750	
	200			950	
	500			1,680	
	1,000			2,880	
(With effect from 21 April 2023) Meg@POP IPVPN EthernetLink	20	3	3 (to be shared between Meg@POP IPVPN EthernetLink and EthernetLink with Exchange Diversity circuits in any combination)	365	Standard: Waived
	30			434	
	100			900	
	200			1,140	
	500			2,016	
	1,000			3,456	

with Exchange Diversity					
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(With effect from 15 July 2021) Table B

Service	Contract Term (Years)	Minimum Quantity (Circuits)	MRC (\$ per circuit)	OTC (\$ per circuit)
20 Mbps Meg@POP IPVPN eLite with Exchange Diversity	3	(With effect from 17 July 2024) 310	\$49	Waived
1,000 Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity	3	3	\$800	Standard: Waived

(With effect from 8 February 2022) Table C

Service	Contract Term (Years)	Minimum Quantity (Circuits)	MRC (\$ per circuit)	OTC (\$ per circuit)
100 Mbps MetroEthernet Point-to-Point	3	4 (to be shared in any combination)	\$650	Standard: Waived
100 Mbps MetroEthernet Point-to-Point with Exchange Diversity	3		\$846	Standard: Waived
100 Mbps MetroEthernet Point-to-Point with Path Diversity	3		\$846	Standard: Waived

(With effect from 29 October 2024) Table D

Service	Contract Term	Minimum Quantity (Circuits)	MRC (\$ per circuit)	OTC (\$ per circuit)
20 Mbps Meg@POP IPVPN elite	Minimum of 24 months	280	\$49	Standard: Waived
1,000 Mbps Meg@POP IPVPN EthernetLink		3	\$800	Standard: Waived
20 Mbps Meg@POP IPVPN elite with Exchange Diversity	Minimum of 24 months	280	\$49	Standard: Waived
1,000 Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity		3	\$800	Standard: Waived
1 Gbps Gigawave Standard	Minimum of 60 months	3	\$3,800	Standard: Waived
10 Gbps Gigawave Standard		4	\$1,660	Standard: Waived
10 Gbps Gigawave with Path Diversity		4	\$2,490	Standard: Waived

(With effect from 29 October 2024) The customised tariffs will be applicable to all new, renewed and/or upgraded Meg@POP, MetroEthernet and Gigawave circuits subscribed under the Customised Scheme.

(With effect from 8 February 2022) Each Meg@POP service subscribed under the Customised Scheme will be eligible for a Class of Service (COS) upgrade of up to 30% of the bandwidth with no change in the MRC. This 30% will be rounded down to the nearest COS bandwidth offered. Any additional COS required will be charged as per the prevailing list price. The customer is eligible for a waiver of COS setup OTC only for the initial setup. Applicable COS reconfiguration charges will apply.

Key Terms and Conditions:

- (With effect from 29 October 2024)** The contract term of the Customised Scheme is 36 months with an option to extend another 24 months.
- (With effect from 29 October 2024)** The contract term of the services subscribed under the Customised Scheme is as specified in the pricing tables above.

3. **(With effect from 29 October 2024)** The customer shall subscribe to the minimum quantity of circuits in Tables A, B and C under the Customised Scheme. The customer has the option of subscribing to Table D upon fulfilling Tables A, B and C. Where the customer subscribes to services in Table D, the customer shall subscribe to the minimum quantity of circuits in Table D, of which the Gigawave services must be subscribed in a single order.
4. **(With effect from 8 February 2022)** Circuits subscribed by the customer and its subsidiaries may be combined to meet the minimum quantity required.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
7. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme
9. **(With effect from 29 October 2024)** The customer is eligible for a waiver of the relocation charges for Meg@POP eLite with Exchange Diversity services subscribed under Tables B and D of the Customised Scheme.
10. **(With effect from 15 July 2021)** The customer is eligible for a waiver of PTC for existing circuit(s) when the customer renews the existing circuit(s) under Table B of the Customised Scheme.
11. **(With effect from 29 October 2024)** All other standard prices, terms and conditions of the Singtel Meg@POP, MetroEthernet and Gigawave services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer is liable for a premature termination charge (PTC) of 100% of the remaining contract term.

(With effect from 8 February 2022) Notwithstanding the above, the customer is eligible for a waiver of PTC of up to 26 Meg@POP circuits during the contract term of the Customised Scheme.

For details, refer to www.singtel.com

As of 29 October 2024

Eligibility:

The Customised Scheme is available to all similarly situated customers and its subsidiaries who satisfy the following criteria:

- a) currently has or is willing to subscribe to 600 Meg@POP IPVPN eLite circuits; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.