

**Effective Date:** 17 November 2023

**Name of Service:** Singtel Gigawave Service. *For more information, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Gigawave Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Minimum Quantity (circuit)	Monthly Recurring Charge (MRC) (SGD per circuit)	One-Time Charge (OTC) (SGD per circuit)
1 Gbps Gigawave Plus	2	\$3,250	Standard: \$4,000
<b>(With effect from 18 October 2024)</b> 10 Gbps Gigawave Plus	1	\$6,000	Standard: \$2,000

The customised tariffs will be applicable to all new, renewed and upgraded Gigawave services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year.
3. **(With effect from 18 October 2024)** The customer shall subscribe to the minimum quantity as stated in the pricing table(s) above.
4. The service(s) subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the service(s) subscribed under the Customised Scheme “as is” or as a standalone Gigawave product.
6. Services subscribed under the Customised Scheme will continue at customised prices after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who satisfy the following:

- a) is a duly licensed Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**); and
- b) accept the terms and conditions of the Customised Scheme in its entirety.