

Effective Date: 4 October 2024

Name of Service: Singtel SIP Trunking and MetroEthernet Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking and MetroEthernet service scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Contract Term (Months)	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per unit)	One Time Charge (OTC) (\$ per unit)
SIP Trunking with Bundled Access (30 concurrent calls per trunk)	36	1 trunk	\$250 per trunk	Waived
SIP-to-SIP Auto Failover with Bundled Access (5 to 300 concurrent calls)	36	1 trunk	\$230 per trunk	Waived
SIP DDI Number (per block of 10 numbers)	3	20 blocks	\$10 per block	Waived
1 Gbps Point-to-Point MetroEthernet	36	1 circuit	\$1,300	Waived

The customised tariffs will be applicable to all new, renewed and migrated services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is 36 months.
2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above.
4. The customer is eligible to enjoy a waiver of MRC and OTC for up to 10 blocks of SIP DDI Number and 1 trunk of Caller Number Display.

5. In the event that the underlying SIP Trunking line is terminated, all services subscribed under the Customised Scheme that are tied to the underlying SIP Trunking line will also be terminated.
6. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
7. The services offered under the Customised Scheme are subject to resource availability.
8. The customer shall not resell the services subscribed under the Customised Scheme.
9. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the Singtel SIP Trunking and MetroEthernet service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC for the remaining contract term.

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.