

As of 27 September 2024

Effective Date: 6 April 2020

Name of Service: Singtel MetroEthernet Service. *For more information, refer to www.singtel.com.*

Description: Customised MetroEthernet Service Scheme (Customised Scheme)

Prices (including discounts):

Standard MetroEthernet Point-to-Multipoint (PTMP) service (Tail-Ends)

Bandwidth (Mbps)	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (USD per circuit)			One-Time Charge (OTC) (USD per site)
		1 year	2 years	≥ 3 years	
2	10	\$226	\$218	\$210	Waived
4		\$241	\$226	\$218	
6		\$319	\$303	\$288	
8		\$389	\$373	\$358	
10		\$428	\$404	\$381	
20		\$490	\$467	\$443	
30		\$505	\$482	\$459	
40		\$537	\$513	\$490	
50		\$560	\$529	\$505	
60		\$583	\$552	\$521	
70		\$630	\$599	\$568	
80		\$677	\$645	\$614	
90		\$778	\$739	\$700	
100		\$832	\$793	\$754	
200		\$1,011	\$964	\$918	
300		\$1,143	\$1,089	\$1,034	
400		\$1,275	\$1,213	\$1,151	
500		\$1,384	\$1,314	\$1,252	
600		\$1,493	\$1,415	\$1,345	
700		\$1,586	\$1,509	\$1,431	
800	\$1,672	\$1,586	\$1,509		
900	\$1,765	\$1,680	\$1,594		

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Standard MetroEthernet PTMP service (Head-Ends)

Bandwidth	MRC	OTC
1 Gbps	Waived if the total existing or new tail-end circuits is more than or equal to 500 Mbps	Prevailing list OTC

The customised tariffs will be applicable to all new, renewed and upgraded MetroEthernet circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. **(With effect from 27 September 2024)** The contract term of the Customised Scheme is three (3) years, with the option to extend for one (1) year or (6) months, for up to three (3) times.
2. The contract term of the services subscribed under the Customised Scheme is as follows:
 - a. MetroEthernet PTMP Standard tail-ends: one (1), two (2) or \geq three (3) years.
 - b. MetroEthernet PTMP Standard head-ends: minimum of one (1) year.
3. The minimum contract term of each head-end circuit shall be one (1) year.
4. Singtel reserves the right to activate a new head-end circuit only when the utilisation of the existing head-end circuit(s) is at least 70%.
5. **(With effect from 5 October 2020)** For each MRC waiver for the head-end circuit, the customer must provision the tail-end circuits to meet at least 500 Mbps within six (6) months of the installation of the head-end circuit.
6. For each head-end circuit, the customer is required to maintain the minimum tail-end bandwidth throughout the duration of the contract term of each head-end circuit, failing which the head-end circuit will revert to the prevailing list price.
7. The services offered under the Customised Scheme are subject to resource availability.
8. **(With effect from 4 April 2023)** The customer shall subscribe to the minimum quantity of circuits as specified in the pricing tables above.
9. The customer shall not resell the service(s) offered under the Customised Scheme “as is” or as standalone services but may resell these services as part of its own network services.
10. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
11. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
12. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

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Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term, the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

(With effect from 4 April 2023) The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) currently has or is willing to subscribe to a minimum of 60 MetroEthernet tail-end circuits in total;
- b) is a duly licenced Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**); and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.