

As of 13 September 2024

**Effective Date:** 24 September 2019

**Name of Service:** Singtel BizVoice Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised BizVoice service scheme (**Customised Scheme**)

**Prices (including discounts):**

BizVoice

**(With effect from 13 September 2024)**

Service Description	Minimum Quantity	Contract Term	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
BizVoice Starter Plan	180	2 years	\$14	Waived
BizVoice UC Standalone		2 years	\$12	Waived
Starter Plan VAS Pack 3	N.A.	3 months	Waived	Waived

The customised tariffs will be applicable to all new and renewed BizVoice services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

- (With effect from 26 May 2020)** The contract term of the Customised Scheme is two (2) years.
- (With effect from 21 June 2022)** The contract term for the services subscribed under the Customised Scheme is as per the pricing table above.
- (With effect from 3 June 2022)** The customer shall subscribe to the minimum circuits described under the Customised Scheme in a single order.
- (With effect from 3 June 2022)** Services subscribed by the customer and its related companies can be combined to meet the minimum quantity required under the Customised Scheme.
- Services subscribed under the Customised Scheme will continue at customised prices after the expiry of the service contract term.
- The services offered under the Customised Scheme are subject to resource availability.
- The customer shall not resell the services subscribed under the Customised Scheme.
- No other discounts, including but not limited to, term and volume discounts, shall be applicable to the Customised Scheme.

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9. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract value.

The customer is eligible for a waiver of PTC of up to three (3) months for circuits renewed under the Customised Scheme.

**Eligibility:**

**(With effect from 3 June 2022)** The Customised Scheme is available to all similarly situated customers and their related companies who accept the terms and conditions of the Customised Scheme in its entirety.