

**Effective Date:** 20 September 2024

**Name of Service:** Singtel Meg@POP Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Meg@POP service scheme (**Customised Scheme**)

**Prices (including discounts):**

Service Description	Monthly Recurring Charge (MRC) (\$ per circuit)		One Time Charge (OTC) (\$ per circuit)
	2 years	3 years	
20 Mbps Meg@POP eLite	\$110	\$105	Standard: Waived
20 Mbps Meg@POP eLite with HP MSR954 router*	\$115	\$110	Standard: Waived
100 Mbps Meg@POP Ethernetlink	\$880	\$850	Standard: Waived

\* excludes router installation and maintenance charges

The customised tariffs will be applicable to all new, renewed, and upgraded Meg@POP services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table above.
3. The customer is eligible for a relocation OTC waiver for up to two (2) Meg@POP services per year subscribed under the Customised Scheme.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services will revert to the prevailing list price after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

8. The router bundled under the Customised Scheme is subjected to stock availability. Singtel reserves the right to replace the router with another model of similar or higher value.
9. The charges indicated under the pricing table of the Customised Scheme is for the circuit and router only. It excludes other charges such as installation and maintenance charges for the router.
10. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme before end of the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC for the remaining contract term.

Notwithstanding the above, the customer is eligible for PTC waiver for up to four (4) service(s) subscribed under the Customised Scheme subject to the following:

- a) the remaining service contract term of the service is no more than 6 months; and
- b) the termination is due to an outlet closure.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who:

- a) currently have a minimum of 30 Meg@POP eLite circuits and one (1) Meg@POP EthernetLink circuit; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.