

Effective Date: 22 April 2024

Name of Service: Singtel Gigawave and MetroEthernet Service. For additional details, refer to www.singtel.com

Description: Customised Gigawave and MetroEthernet service scheme (Customised Scheme)

Prices (including discounts):

Gigawave

Service	Bandwidth	Monthly Recurring Charge (MRC) (\$ per circuit)		One Time Charge (OTC) (\$ per circuit)
		1 year	2 years	
Gigawave	1 Gbps	\$2,380	\$2,261	Standard: \$1,000 Express: \$4,000
	10 Gbps	\$4,380	\$4,161	
	100 Gbps	\$10,862	\$10,319	
Gigawave Plus	1 Gbps	\$2,521	\$2,395	Standard: \$1,000 Express: \$4,000
	10 Gbps	\$7,100	\$6,745	
	100 Gbps	\$9,731	\$9,245	

MetroEthernet Point-to-Point (PTP)

Service	Bandwidth	MRC (\$ per circuit)		OTC (\$ per circuit)
		1 year	2 years	
MetroEthernet PTP / MetroEthernet PTP with Exchange Diversity / MetroEthernet PTP with Path Diversity	10 Mbps	\$662	\$629	Standard: Waived Express: \$2,000
	20 Mbps	\$971	\$923	
	50 Mbps	\$1,423	\$1,352	
	100 Mbps	\$1,878	\$1,784	
	200 Mbps	\$2,060	\$1,957	
	1,000 Mbps	\$3,152	\$2,995	

MetroEthernet Point-to-Multipoint (PTMP)

Service	Bandwidth	MRC (\$ per circuit)		OTC (\$ per circuit)
		1 year	2 years	
MetroEthernet PTMP / MetroEthernet PTMP with Exchange Diversity / MetroEthernet PTMP with Path Diversity Tail-End	10 Mbps	\$465	\$442	Standard: Waived Express: Waived

	20 Mbps	\$735	\$698	Standard: Waived Express: \$2,000
	50 Mbps	\$865	\$822	
	100 Mbps	\$1,069	\$1,016	
	200 Mbps	\$1,395	\$1,325	
	400 Mbps	\$1,740	\$1,653	
	600 Mbps	\$1,920	\$1,824	
	800 Mbps	\$2,150	\$2,043	
	1,000 Mbps	\$2,420	\$2,299	

Service	Contract Term	MRC (\$ per circuit)	OTC (\$ per circuit)
10 Gbps MetroEthernet PTMP / MetroEthernet PTMP with Exchange Diversity / MetroEthernet PTMP with Path Diversity Head-End	2 years	Waived	Standard: Waived Express: Waived

MetroEthernet International Gateway Access (IGA)

Bandwidth	MRC (\$ per circuit)		OTC (\$ per circuit)
	1 year	2 years	
2 Mbps	\$201	\$198	Standard: Waived Express: \$2,000
4 Mbps	\$204	\$201	
6 Mbps	\$250	\$237	
8 Mbps	\$287	\$273	
10 Mbps	\$310	\$295	
20 Mbps	\$455	\$432	
30 Mbps	\$526	\$500	
40 Mbps	\$597	\$568	
50 Mbps	\$667	\$634	
100 Mbps	\$880	\$836	

The customised tariffs will be applicable to all new, renewed and/or upgraded Gigawave and MetroEthernet services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables above.

3. The services subscribed under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the services “as is”, but the customer may be allowed to use the service offered as part of its own network services.
5. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
6. Singtel reserves the right to activate new free 10 Gbps MetroEthernet PTMP head-end circuit(s) under the Customised Scheme, only when the overall utilisation of all free MetroEthernet PTMP head-end circuit(s) is at least 50%.
7. During the contract term of the Customised Scheme, the customer is entitled to a one-time waiver of MetroEthernet PTMP tail-end circuits reconfiguration charges for up to 150 existing MetroEthernet PTMP tail-end circuits subscribed under the Customised Scheme.
8. During the contract term of the Customised Scheme, the customer is entitled to a one-time waiver of relocation charges for up to 12 existing Gigawave circuits subscribed under the Customised Scheme.
9. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the Singtel Gigawave and MetroEthernet services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

The customer may terminate up to 90 MetroEthernet PTMP tail-end circuits subscribed under the Customised Scheme without any PTC only if the termination arises due to the closure of branches.

(With effect from 11 October 2024) The customer is eligible for PTC waiver for up to two (2) existing MetroEthernet Point-to-Point service(s) subscribed under other customised schemes, promotions or list prices, provided that:

- (a) the existing service(s) has fulfilled at least four (4) months of its contract term; and
- (b) the existing service(s) is renewed or upgraded under the Customised Scheme.

For details, refer to www.singtel.com

As of 11 October 2024

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a. has a minimum revenue spend of \$3 million on Singtel Group services within the last 12 months prior to the start date of the customer's agreement;
- b. currently has a minimum of 200 MetroEthernet PTMP tail-end circuits; and
- c. accepts the terms and conditions of the Customised Scheme in its entirety.