

As of 28 August 2024

Effective Date: 7 September 2021

Name of Service: Singtel MetroEthernet Services. *For additional details, refer to www.singtel.com*

Description: Customised MetroEthernet scheme (**Customised Scheme**)

Prices (including discounts):

Service	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
1 Gbps MetroEthernet Point-to-Multipoint (PTMP) (Head-end)	\$4,900	Waived
2 Gbps MetroEthernet PTMP (Head-end)	\$6,500	Waived
3 Gbps MetroEthernet PTMP (Head-end)	\$7,100	Waived
10 Gbps MetroEthernet PTMP (Head-end)	\$9,000	Waived

The interfaces by which the services under the Customised Scheme will operate on are as follows:

- a. 1 Gbps MetroEthernet PTMP (Head-end): 1 Gbps interface
- b. 2 Gbps/ 3 Gbps/ 10 Gbps MetroEthernet PTMP (Head-end): 10 Gbps interface

The customised tariffs will be applicable to all new, renewed and/or upgraded MetroEthernet circuit(s) subscribed under the Customised Scheme.

Key Terms and Conditions:

1. **(With effect from 28 August 2024)** The contract term of the Customised Scheme is three (3) years, with the option to extend for one (1) year.
2. The minimum contract term of the services subscribed under the Customised Scheme is three (3) years.
3. **(With effect from 13 December 2021)** The customer shall pay for a management fee of \$3,000 as a monthly recurring charge:
 - a. **(With effect from 8 August 2023)** for up to 20 Tail-end circuits at an MRC of \$0.01 per circuit. Their combined bandwidths shall be capped at up to 98% capacity utilization of the Head-end circuit(s);
 - b. for the avoidance of doubt, the one-time activation fee for these Tail-end circuits shall be waived.

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4. **(With effect from 1 November 2023)** During the contract term of the Customised Scheme, the customer is entitled to a one-time waiver of MetroEthernet PTMP tail-end circuit reconfiguration charges for up to 20 existing MetroEthernet PTMP tail-end circuits subscribed under the Customised Scheme.
5. The customer shall not resell the service(s) subscribed under the Customised Scheme “as is”, or as a standalone service but may use the service(s) as part of its own network to offer its own services.
6. All Tail-end circuit(s) will be handed off at SG1 Data Centre only.
7. **(With effect from 1 November 2023)** A parallel upgrade will be conducted when 1 Gbps Head-end circuit(s) are upgraded to either 2 Gbps/ 3 Gbps/ 10 Gbps Head-end circuit(s). During such parallel upgrade, the customer shall pay the combined MRC of the upgraded Head-end circuit of higher bandwidth and the existing Head-end circuit of lower bandwidth. However, the customer is eligible to enjoy up to one (1) month MRC waiver for the existing Head-end circuit of lower bandwidth, provided that the upgraded Head-end circuit of higher bandwidth will take up a new service contract term.
8. The service(s) offered under the Customised Scheme are subject to resource availability.
9. Circuit(s) subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
10. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
11. All other standard prices, terms and conditions of the Singtel MetroEthernet services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for the prevailing premature termination charge (**PTC**) of 100% of the remaining contract value.

Refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.