

Effective Date: 31 July 2024

Name of Service: Singtel Gigawave Service. *For additional details, refer to www.singtel.com*

Description: Customised Gigawave service scheme (**Customised Scheme**)

Prices (including discounts):

| Service | Minimum Quantity (circuits) | Monthly Recurring Charge (MRC) (\$ per circuit) | One Time Charge (OTC) (\$ per circuit) |
|-------------------------|------------------------------------|--|---|
| 100 Gbps Gigawave DC-DC | 4 | \$6,750 | Standard: Waived |

The customised tariffs will be applicable to all new and renewed Gigawave services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above in a single order.
4. Services subscribed by and spending by the customer and its related companies can be combined to meet the minimum volume and spending required.
5. Both ends of the Gigawave services subscribed under the Customised Scheme must be connected to a data centre.
6. The services subscribed under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone service but may resell the services as part of its own network services.
8. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
9. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

As of 31 July 2024

10. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers and its related companies who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$2 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.