

**Effective Date:** 1 August 2024

**Name of Service:** Gigawave and Dark Fibre Services. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Dark Fibre Service Scheme (**Customised Scheme**)

<b>Service</b>	<b>Contract Term (Years)</b>	<b>Minimum Quantity (Cables)</b>	<b>Monthly Recurring Charge (MRC) (\$ per cable)</b>	<b>One Time Charge (\$ per cable)</b>
Standard Dark Fibre Cable/ Dark Fibre Cable with Path Diversity	1	3	\$6,808	Standard: \$10,000

The customised tariffs will be applicable to all new and renewed Dark Fibre circuits subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table.
3. The customer shall subscribe to the minimum quantity of Dark Fibre cable(s) under the Customised Scheme.
4. The customer will have to subscribe to the service(s) under the pricing table above in a bundle of three (3) cables.
5. All Dark Fibre cable(s) subscribed under the Customised Scheme must have the same initial installation address.
6. Each Dark Fibre cable subscribed under the Customised Scheme will have a maximum of 268 strands of fibre.
7. Any relocation request (internal or external) of any Dark Fibre cable will require re-provisioning of the Dark Fibre cable and will incur the applicable OTC. The applicable OTC and any other charges will be advised by Singtel upon such request.
8. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
9. The services subscribed under the Customised Scheme are subject to resource availability.

10. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a full or sub-bandwidth standalone Dark Fibre product.
11. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
12. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

For the avoidance of doubt, if the customer terminates at least one (1) Dark Fibre cable in the bundle of three (3) cables subscribed under the Customised Scheme, the customer shall be liable for a PTC of 100% of the remaining contract term for the terminated service(s) subscribed under the Customised Scheme.

**Eligibility:**

The Customised Scheme is available to similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$16 million on Singtel Group services in the last 12 months prior to the start date of the customer’s agreement;
- b) is a duly licensed Facilities-Based Operator (**FBO**) or Service Based Operator (**SBO**) or a Global and/or Regional Content Aggregator; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.