

**Effective Date:** 30 October 2024

**Name of Service:** Singtel Gigawave, ISDN, Meg@POP, MetroEthernet and SIP Trunking Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Gigawave, ISDN, Meg@POP, MetroEthernet and SIP Trunking service scheme (**Customised Scheme**)

**Prices (including discounts):**

Service Description	Contract Term	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1.25 Gbps Gigawave Standard	1 year	6	\$1,625	Standard: Waived
10 Gbps Gigawave Standard			\$3,677	Standard: Waived
100 Gbps Gigawave Standard			\$12,600	Standard: Waived
1.25 Gbps Gigawave with Path Diversity			\$2,223	Standard: Waived
10 Gbps Gigawave with Path Diversity			\$4,532	Standard: Waived
1.25 Gbps Gigawave Plus			\$2,563	Standard: Waived
4 Gbps Gigawave Plus			\$4,478	Standard: Waived
10 Gbps Gigawave Plus			\$4,916	Standard: Waived
10 Gbps Gigawave Plus IGA			\$3,677	Standard: Waived
100 Gbps Gigawave Plus			\$15,950	Standard: Waived

<b>Service Description</b>	<b>Contract Term</b>	<b>Minimum Quantity (circuits)</b>	<b>MRC (\$ per circuit)</b>	<b>OTC (\$ per circuit)</b>
2 Mbps MetroEthernet Point-to-Point (PTP)	1 year	1	\$801	Standard: Waived
4 Mbps MetroEthernet PTP			\$1,035	Standard: Waived

<b>Service Description</b>	<b>Contract Term</b>	<b>Minimum Quantity (circuits)</b>	<b>MRC (\$ per circuit)</b>	<b>OTC (\$ per circuit)</b>
2 Mbps Meg@POP IPVPN EthernetLink	1 year	15	\$372	Standard: \$375
4 Mbps Meg@POP IPVPN EthernetLink			\$372	Standard: \$1,000
6 Mbps Meg@POP IPVPN EthernetLink			\$372	Standard: \$1,000
10 Mbps Meg@POP IPVPN EthernetLink			\$372	Standard: \$1,000
20 Mbps Meg@POP IPVPN EthernetLink			\$372	Standard: \$1,000
20 Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity			\$410	Standard: \$1,000
30 Mbps Meg@POP IPVPN EthernetLink			\$405	Standard: \$1,000
50 Mbps Meg@POP IPVPN EthernetLink			\$531	Standard: \$1,000
60 Mbps Meg@POP IPVPN EthernetLink			\$591	Standard: \$1,000
70 Mbps Meg@POP IPVPN EthernetLink			\$624	Standard: \$1,000
100 Mbps Meg@POP IPVPN EthernetLink			\$715	Standard: \$1,000
200 Mbps Meg@POP IPVPN EthernetLink			\$816	Standard: \$1,000
300 Mbps Meg@POP IPVPN EthernetLink			\$1,150	Standard: \$1,000
500 Mbps Meg@POP IPVPN EthernetLink			\$1,497	Standard: \$1,000

1000 Mbps Meg@POP IPVPN EthernetLink			\$2,916	Standard: \$1,000
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Service Description	Data Bundle	Contract Term	Minimum Quantity	MRC (\$ per SIM card)	OTC (\$ per SIM card)
Meg@POP IPVPN mLink 75 Mbps	5 GB	1 year	N.A.	\$28	\$25
Meg@POP IPVPN mLink 75 Mbps	30 GB			\$90	\$25

Service Description	Contract Term	Minimum Quantity (circuits)	MRC	OTC
SIP Trunking Add-On (2,200 concurrent calls)	2 years	1 trunk	\$8,800 per trunk	Waived
Auto-Backup with Switch Diversity (dual switch)		1 trunk	\$900 per trunk	Waived
Load Sharing		1 trunk	\$1,250 per trunk	Waived
Auto Failover Exchange Diversity		N.A.	\$900 per trunk	Waived
SIP DDI Number (per block of 10 numbers)		2,000 blocks of 10 numbers	\$2 per block of 10 numbers	Waived
Caller Number Display		N.A.	Waived	Waived

Service Description	Contract Term	Minimum Quantity (circuits)	MRC (\$ per circuit)	OTC (\$ per circuit)
ISDN30	2 years	N.A.	\$300	Waived
Exchange Diversity		N.A.	\$120	Waived
Switch Diversity		N.A.	\$72	Waived
DDI Number (per block of 10 numbers)		N.A.	\$2.48 per block of 10 numbers	Waived
Multi-Line Hunting		N.A.	Waived	Waived
Caller Number Display		N.A.	Waived	Waived

The customised tariffs will be applicable to all new and renewed services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing tables.
3. The customer shall subscribe to the minimum quantity as stated in the pricing tables above.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Gigawave, ISDN, Meg@POP, MetroEthernet and SIP Trunking services shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

The customer may terminate up to seven (7) existing Meg@POP IPVPN EthernetLink circuits without incurring any PTC subject to the termination being due to:

- a. The renewal or upgrade of the existing Meg@POP IPVPN EthernetLink circuit to any Meg@POP IPVPN EthernetLink circuit subscribed under the Customised Scheme; or
- b. The closure of branches.

The customer may request to migrate any existing Meg@POP mLink services to Meg@POP IPVPN EthernetLink services under the Customised Scheme without incurring any PTC, provided that the contract value of the new Meg@POP IPVPN EthernetLink is higher than the remaining contract value of the existing Meg@POP mLink service.

*As of 30 October 2024*

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a. currently has a minimum revenue spend of \$3 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- b. accept the terms and conditions of the Customised Scheme in its entirety.