

As of 25 July 2024

**Effective Date:** 3 March 2023

**Name of Service:** (With effect from 25 July 2024) Singtel Meg@POP and Managed Fibre Service. For additional details, refer to [www.singtel.com](http://www.singtel.com)

**Description:** (With effect from 25 July 2024) Customised Meg@POP and Managed Fibre service scheme (**Customised Scheme**)

**Prices (including discounts):**

Table A – Meg@POP

Service	Bandwidth (Mbps)	Contract Term	Minimum Quantity (Circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
Meg@POP IPVPN eLite	100	3 years	100	\$95	Standard: Waived  Express: 50% off list OTC
	(With effect from 4 July 2023) 200	3 years		\$180	
	(With effect from 4 July 2023) 300	3 years		\$255	
	(With effect from 4 July 2023) 400	3 years		\$315	
	(With effect from 4 July 2023) 500	3 years		\$360	
Meg@POP IPVPN EthernetLink	3	2 years	110	\$270	Standard: Waived  Express: 50% off list OTC
	5	2 years		\$270	
	10	2 years		\$296	
	20	2 years		\$313	
	50	2 years		\$508	
	100	2 years		\$840	
	300	2 years		\$1,260	
	400	2 years		\$1,512	
	500	2 years		\$1,764	
	600	2 years		\$2,016	
1,000	2 years	\$2,040			

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	<b>(With effect from 25 July 2024)</b> 2,000	2 years		\$3,120	
	<b>(With effect from 25 July 2024)</b> 3,000	2 years		\$3,360	
	<b>(With effect from 25 July 2024)</b> 4,000	2 years		\$3,600	
	<b>(With effect from 25 July 2024)</b> 5,000	2 years		\$3,840	
	<b>(With effect from 25 July 2024)</b> 6,000	2 years		\$4,301	
	<b>(With effect from 25 July 2024)</b> 7,000	2 years		\$4,817	
	<b>(With effect from 25 July 2024)</b> 8,000	2 years		\$5,395	
	<b>(With effect from 25 July 2024)</b> 9,000	2 years		\$6,042	
	<b>(With effect from 25 July 2024)</b> 10,000	2 years		\$6,767	
Meg@POP IPVPN EthernetLink with Exchange Diversity	20	2 years		\$451	Standard: Waived  Express: 50% off list OTC
	300	2 years		\$1,638	
	600	2 years		\$2,621	
	1,000	2 years		\$4,056	
Meg@POP IPVPN EthernetLink with Path Diversity	1,000	2 years		\$5,280	Standard: Waived
	<b>(With effect from 25 July 2024)</b> 2,000	2 years		\$5,616	

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	(With effect from 25 July 2024) 3,000	2 years		\$6,048	Express: 50% off list OTC
	(With effect from 25 July 2024) 4,000	2 years		\$6,480	
	(With effect from 25 July 2024) 5,000	2 years		\$6,912	
	(With effect from 25 July 2024) 6,000	2 years		\$7,742	
	(With effect from 25 July 2024) 7,000	2 years		\$8,671	
	(With effect from 25 July 2024) 8,000	2 years		\$9,711	
	(With effect from 25 July 2024) 9,000	2 years		\$10,876	
	(With effect from 25 July 2024) 10,000	2 years		\$11,681	
Meg@POP IPVPN EthernetLink Autobackup	3	2 years		\$288	Standard: Waived
	1,000	2 years		\$2,160	Express: 50% off list OTC
Meg@POP IPVPN EthernetLink Autobackup with Exchange Diversity	10	2 years		\$380	Standard: Waived
	1,000	2 years		\$2,808	Express: 50% off list OTC
Meg@POP IPVPN EthernetLink	10	2 years		\$358	Standard: Waived

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Disaster Recovery					Express: 50% off list OTC
Premium Real Time Class of Service	6	1 month		Waived	Standard: Waived
<b>(With effect from 4 July 2023)</b> IPVPN Ethernetlink Secondary Virtual Circuit <b>(EVC)</b>	3	1 month	N.A.	\$100	Standard: Waived
	4	1 month		\$100	Standard: Waived
	5	1 month		\$100	Standard: Waived
	6	1 month		\$100	<b>Standard:</b> Waived
	7	1 month		\$100	<b>Standard:</b> Waived
	8	1 month		\$100	<b>Standard:</b> Waived
	9	1 month		\$100	<b>Standard:</b> Waived
	10	1 month		\$100	<b>Standard:</b> Waived
	20	1 month		\$100	<b>Standard:</b> Waived
	30	1 month		\$100	<b>Standard:</b> Waived
	40	1 month		\$100	<b>Standard:</b> Waived
	50	1 month		\$100	<b>Standard:</b> Waived
	60	1 month		\$100	<b>Standard:</b> Waived
	70	1 month		\$100	<b>Standard:</b> Waived
80	1 month	\$100	<b>Standard:</b> Waived		
90	1 month	\$100	<b>Standard:</b> Waived		
100	1 month	\$100	<b>Standard:</b> Waived		

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	200	1 month		\$100	<b>Standard:</b> Waived
	300	1 month		\$100	<b>Standard:</b> Waived
	400	1 month		\$100	<b>Standard:</b> Waived
	500	1 month		\$100	<b>Standard:</b> Waived
<b>(With effect from 25 July 2024)</b> Meg@POP IPVPN Cloud Connect	1,000	2 years	2	\$595	Standard: Waived  Express: 50% off list OTC
	2,000	2 years		\$1,120	
	3,000	2 years		\$1,260	
	5,000	2 years		\$1,760	
	7,000	2 years		\$2,444	
	10,000	2 years		\$3,040	

**(With effect from 25 July 2024)** Table B – Managed Fibre

Each customised package under Table B consists of the following components:

- (a) Fibre – One (1) pair of fibre
- (b) DWDM equipment – One (1) set of DWDM multiplexers, each set consisting of two (2) multiplexers
- (c) Activated Ports – the interfaces and bandwidths on each set of multiplexer are as follows:
  - i. One (1) Gigabit Ethernet of bandwidth 40 Gbps each

Service	Contract Term	Minimum Quantity	MRC (\$ per package)	OTC (\$ per package)
Managed Fibre with DWDM	Minimum of 1 year	2	\$6,615	Waived
Managed Fibre with DWDM and Exchange Diversity	Minimum of 1 year		\$7,605	Waived

The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

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**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table(s) above.
4. Service(s) subscribed by customers and their affiliates can be combined to meet the minimum circuit quantity stated in the pricing table(s) above and minimum circuit volume requirements. For the avoidance of doubt, customers who wish to take up the Customised Scheme and include their affiliates, must define the list of affiliates.
5. The customer is eligible for a waiver of the OTC for bandwidth upgrades that require truck-roll.
6. **(With effect from 25 July 2024)** The relocation OTC for the Managed Fibre service(s) under the Table B of the Customised Scheme is \$4,000 per package.
7. **(With effect from 25 July 2024)** In the event that the customer wishes to migrate from Managed Fibre with DWDM service to Managed Fibre with DWDM and Exchange Diversity service under Table B of the Customised Scheme, the migrated Exchange Diversity service shall continue on the remaining contract term of the existing service.
8. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
9. The services offered under the Customised Scheme are subject to resource availability.
10. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone product.
11. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
12. All other standard prices, terms and conditions of the Singtel Meg@POP and Managed Fibre service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

The PTC will be waived in the following instances:

- 1) Where the termination of service arises from the customer being unable to continue occupying the premise due to the end of the building lease or renovation. The customer must nominate one entity to enjoy the waiver, subject to Singtel’s approval.

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- 2) Where the customer migrates from existing Meg@POP services to Meg@POP eLite under the Customised Scheme.
- 3) **(With effect from 25 July 2024)** Where the customer migrates from Meg@POP IPVPN EthernetLink with Exchange Diversity services to Meg@POP IPVPN EthernetLink with Path Diversity services under the Customised Scheme. For the avoidance of doubt, the migrated Meg@POP IPVPN EthernetLink with Path Diversity services shall commence on a new contract term under the Customised Scheme.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers and their affiliates who satisfy the following criteria:

- a) currently has a minimum of 500 Meg@POP circuits;
- b) currently has a minimum revenue spend of \$6 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.