

Effective Date: 23 July 2024

Name of Service: Singtel MetroEthernet Service. *For additional details, refer to www.singtel.com*

Description: Customised MetroEthernet service scheme (**Customised Scheme**)

Prices (including discounts):

Service Description	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (USD per circuit)	One Time Charge (OTC) (USD per circuit)
1 Gbps MetroEthernet IGA	2	USD \$1,097	Standard: Waived
1 Gbps MetroEthernet IGA with Exchange Diversity		USD \$1,225	
1 Gbps MetroEthernet IGA with Path Diversity		USD \$1,225	

The customised tariffs will be applicable to all new MetroEthernet services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is a minimum of 24 months.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above in a single order.
4. The customer shall fulfil a minimum revenue spend of at least USD \$25,390,600 on Singtel services by the end of the customer's agreement. In the event that the customer does not meet the minimum revenue spend, the customer shall pay Singtel the shortfall calculated as follows: $\text{Shortfall} = \text{USD } \$25,360,600 - \text{customer's actual spend on Singtel services by the end of the customer's agreement}$.
5. The services subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.

7. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term of the service(s), the customer will be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

Notwithstanding the above, the customer is eligible for PTC waiver for up to 10% of its total services, including services that are taken up under the Customised Scheme and services that are taken up outside of the Customised Scheme, per calendar year.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.