

As of 14 July 2025

Effective Date: 16 February 2023

Name of Service: Singtel BizVoice Service. *For more information, refer to www.singtel.com.*

Description: Customised BizVoice Service Scheme
(Customised Scheme)

Prices (including discounts):

Service	Monthly Recurring Charge (MRC) (\$ per line)	One Time Charge (OTC) (\$ per line)
BizVoice Starter Plan	\$8	Waived

The customised tariffs will be applicable to all new and renewed BizVoice lines subscribed under the Customised Scheme.

Key Terms and Conditions:

1. **(With effect from 14 July 2025)** The contract term of the Customised Scheme is two (2) years. For the avoidance of doubt, the Customised Scheme will not be perpetually available.
2. The contract term of the services subscribed under the Customised Scheme is two (2) or three (3) years.
3. The service(s) offered under the Customised Scheme are subject to resource availability.
4. The service(s) offered under the Customised Scheme must be provisioned over SingNet eVolve Broadband service.
5. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

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Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

(With effect from 24 May 2024) The Customised Scheme is available to all similarly situated customers and its subsidiaries who satisfy the following criteria:

- a. currently has a minimum of 50 BizVoice lines; and
- b. accepts the terms and conditions of the Customised Scheme in its entirety.