

As of 25 May 2023

**Effective Date:** 6 September 2021

**Name of Service:** Singtel BizVoice Service. *For more information refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised BizVoice Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Minimum Circuit Quantity	Contract Term	Monthly Recurring Charge (MRC) (\$ Per Line)	One Time Charge (OTC) (\$ Per Line)
BizVoice UC Standalone	<b>(With effect from 25 May 2023) 2,000*</b>	2 years (with the option to extend 2 years for up to 2 times)	<b>(With effect from 25 May 2023) \$4.84</b>	Waived
BizVoice Starter Plan with Starter Plan VAS Pack 3			<b>(With effect from 25 May 2023) \$4.84</b>	Waived
UC Add-On	N.A.	Minimum of 3 months	Waived	Waived
Voice Mail	N.A.		Waived	Waived
Auto Attendant	N.A.		\$30	Waived
<b>(With effect from 25 May 2023) Multi Line Hunt</b>	N.A.	Minimum of 3 months	Waived	Waived

\*Maximum cap of 50 BizVoice Starter Plan with Starter Plan VAS Pack 3 services

The customised tariffs will be applicable to all new, renewed and migrated BizVoice circuits subscribed under the Customised Scheme.

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### **Terms and Conditions:**

1. The contract term of the Customised Scheme is two (2) years with the option to extend two (2) years for up to two (2) times.
2. The contract term of the services subscribed under the Customised Scheme is as specified under the pricing table.
3. The customer shall migrate a minimum of one (1) PhoneNet line to the Customised Scheme.
4. **(With effect from 25 May 2023)** The customer shall subscribe to the minimum quantity of lines as specified under the Customised Scheme, subject to a maximum cap of 50 BizVoice Starter Plan with Starter Plan VAS Pack 3 services.
5. **(With effect from 25 May 2023)** Lines subscribed by the customer and its subsidiaries may be combined to meet the minimum quantities required.
6. The services offered under the Customised Scheme are subject to resource availability.
7. Lines subscribed under the Customised Scheme will continue at customised prices after the expiry of the line contract term.
8. The customer shall not resell the services subscribed under the Customised Scheme.
9. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

### **Suspension and Termination Provisions:**

For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable Premature Termination Charges (**PTC**).

Any applicable PTC shall be waived for services subscribed under the Customised Scheme, subject to the customer providing a written notice at least one (1) month prior to termination.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

### **Eligibility:**

**(With effect from 25 May 2023)** The Customised Scheme will be available to all similarly situated customers and their subsidiaries who satisfy the following criteria:

- a) migrates a minimum of one (1) PhoneNet line to the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.