Effective Date: 17 October 2022

Name of Service: Singtel Meg@POP Service. For additional details, refer to

www.singtel.com

Description: Customised Meg@POP service scheme (Customised

Scheme)

Prices (including discounts):

| Service | Bandwidth (Mbps) | Minimum Quantity | Monthly Recurring Charge (MRC) (\$ per circuit) | | |
|------------------------|------------------|---------------------|---|--------|--------|
| | | | 12 | 24 | >= 36 |
| | | | months | months | months |
| Meg@POP IPVPN eLite | 5 | 50 | \$62 | \$60 | \$52 |
| | 50 | 1 | \$92 | \$90 | \$82 |
| | 100 | | \$100 | \$98 | \$95 |

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated Meg@POP circuits subscribed under the Customised Scheme.

Standard one-time charge (OTC) shall be waived for all Meg@POP circuits subscribed under the Customised Scheme.

Terms and Conditions:

- 1. The contract term for the Customised Scheme is three (3) years.
- 2. The contract term for circuits subscribed under the Customised Scheme is as per the pricing tables above.
- 3. The customer shall subscribe to the minimum quantity of circuits as specified under the pricing tables above within a period of one (1) year from the start date of the customer's agreement.
- 4. The customer shall not resell the services subscribed under the Customised Scheme.
- 5. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
- 6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 7. All other standard prices, terms and conditions of the Singtel Meg@POP IPVPN eLite services shall remain applicable.

Suspension and Termination Provisions:

The customer is eligible for a premature termination charge (**PTC**) waiver of up to 30 Meg@POP IPVPN eLite circuits subscribed under the Customised Scheme, subject to the conditions that the circuit(s) has a minimum contract term of 36 months and has fulfilled at least 50% of the contract term.

Subject to the above, in the event the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for the prevailing PTC.

(With effect from 26 May 2023) The customer may upgrade any existing Meg@POP IPVPN eLite service (subscribed under this Customised Scheme or other customised schemes/promotions/list prices) under the Customised Scheme without incurring PTC, subject to the following:

- a. The upgraded circuit must have a higher contract value than the remaining contract value of the existing circuit; and
- b. The upgraded circuit must be renewed with a contract term of the same length or longer than the existing circuit contract term.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum quantity of 130 Meg@POP IPVPN eLite circuits, of which at least 120 circuits are of bandwidth 5 Mbps or higher;
- b) currently has a minimum revenue spend of at least \$1 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.