

As of 27 April 2023

Effective Date: 27 April 2023

Name of Service: Singtel Gigawave and MetroEthernet Service.
For additional details, refer to www.singtel.com

Description: Customised Gigawave and MetroEthernet service scheme (“Customised Scheme”)

Prices (including discounts):

Gigawave

Service	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (standard) (\$ per circuit)
1.25Gbps Gigawave International Gateway Access	SGD\$2,827	SGD\$2,000 (per site)
	USD\$2,262	USD\$1,600 (per site)
10Gbps Gigawave International Gateway Access	SGD\$4,500	SGD\$2,000 (per site)
	USD\$3,600	USD\$1,600 (per site)
10Gbps Gigawave standard	SGD\$4,560	SGD\$4,000
	USD\$3,648	USD\$3,200
10Gbps Gigawave with Exchange Diversity	SGD\$4,560	SGD\$4,000
	USD\$3,648	USD\$3,200
10Gbps Gigawave with Path Diversity	SGD\$4,560	SGD\$4,000
	USD\$3,648	USD\$3,200
10Gbps Gigawave DC to DC	SGD\$3,800	SGD\$3,040
	USD\$2,960	USD\$3,200

MetroEthernet Point-to-Multipoint (PTMP) / PTMP with Exchange Diversity / PTMP with Path Diversity

Tail-End Bandwidth	MRC (SGD per circuit)	MRC (USD per circuit)	OTC (\$ per site)
2Mbps	\$323	\$258	Waived for standard
4Mbps	\$391	\$313	
6Mbps	\$459	\$367	
8Mbps	\$544	\$435	
10Mbps	\$629	\$503	
20Mbps	\$702	\$562	
30Mbps	\$736	\$589	
40Mbps	\$771	\$617	
50Mbps	\$806	\$645	

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100Mbps	\$1,202	\$962	
200Mbps	\$1,231	\$985	
300Mbps	\$1,650	\$1,320	
400Mbps	\$1,834	\$1,367	
500Mbps	\$2,019	\$1,615	
600Mbps	\$2,146	\$1,717	
700Mbps	\$2,274	\$1,819	
800Mbps	\$2,402	\$1,922	
900Mbps	\$2,530	\$2,024	
1Gbps	\$2,658	\$2,126	

The customised tariffs will be applicable to all new, renewed, and/or upgraded Gigawave and MetroEthernet circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The minimum contract term of the services subscribed under the Customised Scheme is one (1) year.
3. Services subscribed and spending by the customer and its related companies can be combined to meet the minimum volume and spending required.
4. The service(s) subscribed under the Customised Scheme are subject to resource availability.
5. The customer is not allowed to resell the service(s) subscribed under the Customised Scheme.
6. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed to the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Gigawave and MetroEthernet services shall remain applicable.

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Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

The customer shall be eligible for a PTC waiver of up to 15 MetroEthernet PTMP tail-end circuits subscribed under the Customised Scheme.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all similarly situated customers and its related companies who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$11 million on Singtel services in the last 12 months prior to the start date of the customer's agreement;
- b) currently has a minimum of 100 MetroEthernet circuits; and
- c) accept the terms and conditions of the Customised Scheme in its entirety.