

Effective Date: 2 June 2020

Name of Service: Singtel Meg@POP and Managed Fibre Services.
 For additional details, refer to www.singtel.com

Description: Customised Meg@POP and Managed Fibre Scheme
 (“Customised Scheme”)

Prices (including discounts):

Meg@POP service

Service	Bandwidth (Mbps)	Monthly Recurring Charge (MRC) (\$ per circuit)	(with effect from 8 September 2020) One Time Charge (OTC) (\$ per circuit)
Meg@POP IPVPN eLite	10	\$84	Standard: Waived Express: 50% off list OTC
	20	\$105	
	50	\$116	
	100	\$154	
	200	\$168	
	300	\$328	
	400	\$417	
Meg@POP IPVPN EthernetLink	3	\$270	Standard: Waived Express: 50% off list OTC
	5	\$270	
	10	\$296	
	20	\$313	
	50	\$508	
	100	\$840	
	300	\$1,260	
	400	\$1,512	
	500	\$1,764	
	600	\$2,016	
	1000	(with effect from 8 September 2020) \$2,940 (1-year contract term) \$2,040 (3-year contract term)	

Meg@POP IPVPN EthernetLink with Exchange Diversity	20	\$451	Standard: Waived Express: 50% off list OTC
	300	\$1,638	
	600	\$2,621	
	(with effect from 13 July 2020) 1000	\$4,056	
(with effect from 13 July 2020) Meg@POP IPVPN EthernetLink with Path Diversity	1000	\$5,280	Standard: Waived Express: 50% off list OTC
Meg@POP IPVPN EthernetLink Autobackup	3	\$288	Standard: Waived Express: 50% off list OTC
	1000	\$2,160	
Meg@POP IPVPN EthernetLink Autobackup with Exchange Diversity	10	\$380	Standard: Waived Express: 50% off list OTC
	1000	\$2,808	
Meg@POP IPVPN EthernetLink Autobackup Disaster Recovery	10	\$358	Standard: Waived Express: 50% off list OTC
Premium Real Time Class Of Service	6	Waived	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

(With effect from 9 May 2022) Managed Fibre service

Service	Minimum Quantity	MRC (\$ per circuit)	OTC (\$ per circuit)
Managed Fibre with DWDM	2	\$6,000	Waived (Standard)
Managed Fibre with DWDM and Exchange Diversity		\$6,900	Waived (Standard)

The Customised Package consists of the following components (per circuit basis):

- (a) Fibre – one (1) pair of fibre
- (b) DWDM Equipment – one (1) set of DWDM multiplexers, each set consisting of two (2) multiplexers.
- (c) Interface and bandwidths – the interfaces and bandwidths on each set of multiplexer are as follows:
 - i. one (1) Gigabit Ethernet of bandwidth 40Gbps each

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years, with an option to extend for another two (2) years.
2. **(With effect from 29 January 2021)** The contract term of the services subscribed under the Customised Scheme is three (3) years, with an option to extend for another two (2) years, with the following exceptions:
 - a. Premium Real Time Class of Service: contract term is minimum one (1) month;
 - b. 1000Mbps Meg@POP IPVPN EthernetLink: contract term is either one (1) year, or three (3) years with an option to extend for another two (2) years; and
 - c. Managed Fibre service: contract term is three (3) years.
3. **(With effect from 9 May 2022)** In the event of relocation of Managed Fibre service(s) under the Customised Scheme, the customer shall be liable for a relocation OTC of \$4,000 per circuit.
4. **(With effect from 9 May 2022)** In the event that the customer wishes to migrate Managed Fibre with DWDM circuit(s) to Managed Fibre with DWDM and Exchange Diversity circuit(s) under the Customised Scheme, the migrated Exchange Diversity circuit(s) shall continue on the remaining contract term of the existing circuit(s).
5. **(With effect from 2 March 2023)** The customer shall subscribe to a minimum quantity of 155 Meg@POP circuits for services under the Customised Scheme.
6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
7. The services offered under the Customised Scheme are subject to resource availability.
8. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone product.
9. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.

10. (With effect from 29 January 2021) All other standard prices, terms and conditions of the Singtel Meg@POP and Managed Fibre services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a premature termination charge (PTC) of 100% of the remaining contract term, except in situations where the termination of service arises from the customer being unable to continue occupying the premise due to the end of the building lease or renovation, the PTC will be waived under these circumstances.

In order to enjoy the PTC waiver above, the customer must nominate one entity to enjoy the waiver, subject to Singtel's approval.

For details, refer to www.singtel.com

Eligibility:

(With effect from 9 May 2022) The Customised Scheme is offered to all similarly situated customers and their affiliates who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$6 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

For avoidance of doubt, circuits subscribed by similarly situated customers and their affiliates can be combined to meet the minimum circuit and spending requirements. For similarly situated customers who wish to take up the Customised Scheme and similarly include their affiliates, it must define the list of affiliates.