

As of 20 November 2023

Effective Date: 20 November 2023

Name of Service: Singtel Managed Fibre Service. *For more information, refer to www.singtel.com.*

Description: Customised Managed Fibre Service Scheme
(Customised Scheme)

Prices (including discounts):

Section A

The Customised Scheme consists of the following components:

- a) Fibre – Two (2) pairs of fibre with path diversity
- b) DWDM equipment – Four (4) units of MUX
- c) Interface – Four (4) 10 Gigabit Ethernet interface

Table A

Service	Monthly Recurring Charge (MRC) (\$ per package)	One Time Charge (OTC) (\$ per package)
Managed Fibre with DWDM/ Managed Fibre with DWDM (Path Diversity)	\$9,080	Standard: \$2,000

Section B

The Customised Scheme consists of the following components:

- a) Fibre – Two (2) pairs of fibre with path diversity
- b) DWDM equipment – Six (6) units of MUX
- c) Interface – Four (4) 10 Gigabit Ethernet interface

Table B

Service	MRC (\$ per package)	OTC (\$ per package)
Managed Fibre with DWDM/ Managed Fibre with DWDM (Path Diversity)	\$11,634	Standard: \$2,000

The customised tariffs will be applicable to all new circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term for the Customised Scheme is three (3) years.
2. The contract term for the services subscribed under the Customised Scheme is three (3) years.
3. In the event that the customer requires a relocation of the service(s) from the existing location to another location within Singapore mainland, both parties shall negotiate the prices applicable for relocation.
4. The service(s) offered under the Customised Scheme are subject to resource availability.
5. Service(s) subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service(s) contract term.
6. The customer is not allowed to resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall apply to the services subscribed under the Customised Scheme.
8. All other terms and conditions of the Singtel Managed Fibre services shall apply.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the service contract term, the customer shall be liable for a premature termination charge of 100% of the MRC for the remaining contract term.

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Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) is a commercial bank, institution offering financial-related services or has similar technical and security requirement as that of a bank;
- b) currently has a minimum revenue spend of \$2.5 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.