

(as of 17 February 2023)

**Effective Date:** 1 April 2020

**Name of Service:** Singtel Meg@POP Service.  
For more information refer to [www.singtel.com](http://www.singtel.com)

**Description:** Customised Meg@POP Service Scheme  
(Customised Scheme)

**Prices (including discounts):**

(With effect from 11 May 2021)

Service	Contract Term	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
64Kbps/512Kbps Standard Meg@POP IPVPN EthernetLink (for renewed circuits only)^	3 years with an option to extend for 1 year, for a maximum of 2 extensions	\$150	N.A.
2Mbps Standard Meg@POP IPVPN EthernetLink		\$150	Waived (Standard) \$750 (Express)
Standard 200Mbps Meg@POP IPVPN EthernetLink*		Waived*	Waived*
200Mbps Meg@POP IPVPN EthernetLink with Path Diversity*		Waived*	Waived*
2Mbps Meg@POP IPVPN EthernetLink (Temporary)	Minimum 1 month	\$230	\$800 (Standard)
2Mbps Standard Meg@POP IPVPN EthernetLink	2 years	\$230	Waived (Standard) \$750 (Express)

^ For the avoidance of doubt, these bandwidths are applicable to renewed circuits only.

\* (With effect from 11 May 2021) The customer shall be entitled to the following waivers:

- 36 months' waiver of MRC for 4 x 200Mbps Standard Meg@POP IPVPN EthernetLink and 4 x 200Mbps Meg@POP EthernetLink with Path Diversity; and
- an option to extend the 200Mbps Standard Meg@POP IPVPN EthernetLink and 200Mbps Meg@POP EthernetLink with Path Diversity waiver for one (1) year to a

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maximum of two (2) extensions, should the customer extend the applicable 2Mbps circuits for the same period.

The customer shall be eligible for an OTC waiver for up to 10 x 2Mbps Meg@POP IPVPN Ethernetlink (Temporary) circuits.

The hot and/or parallel external relocation OTC are as follows:

**(With effect from 11 May 2021)**

<b>Bandwidths</b>	<b>External relocation OTC (\$ per circuit)</b>
2Mbps and below	\$500 (Standard) \$1,250 (Express)
200Mbps	\$1,200 (Standard) \$2,000 (Express)

The customer shall be entitled to a waiver of standard relocation OTC for bandwidths of 2Mbps and below for a maximum of 30 circuits within the contract term of the Customised Scheme.

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated Meg@POP circuits subscribed under the Customised Scheme.

### **Customised Visitation and Overtime Charges**

The following customised visitation and overtime charges shall apply:

<b>Service</b>	<b>OTC</b>
Overtime charges / man / hour / site / job (for a minimum of first 2 hours)	\$100
Overtime charges / man / hour / site/ job (after first 2 hours)	\$100

### **Key Terms and Conditions**

1. The contract term of the Customised Scheme is three (3) years with an option to extend for one (1) year, for a maximum of two (2) extensions.
2. **(With effect from 11 May 2021)** The contract term of the services subscribed under the Customised Scheme is as per the pricing table above.

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3. **(With effect from 11 May 2021)** Notwithstanding paragraph 2, the customer may renew existing circuits under the Customised Scheme on the condition that the circuit(s) has completed a contract term of at least one (1) year. For the avoidance of doubt, the new contract term of such circuits will be three (3) years. This is not applicable for the 2Mbps Standard Meg@POP IPVPN EthernetLink with two (2) years term service.
4. Notwithstanding paragraph 2, where existing 64Kbps and 512Kbps circuits are renewed under the Customised Scheme for a three (3) year contract term and are subsequently migrated to 2Mbps circuits under the Customised Scheme, these migrated 2Mbps circuits will continue the remaining existing circuit contract term.
5. Notwithstanding paragraph 2, where the customer subscribes to new circuits during the extension period(s) under the Customised Scheme, the contract term of these circuits shall be a minimum of one (1) year.
6. The services offered under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
9. In the event that the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.
10. Notwithstanding the above, the customer shall be eligible for a PTC waiver of up to 120 nominated circuits subject to the following conditions:
  - a. Circuit bandwidths eligible are 64Kbps, 512Kbps and/or 2Mbps;
  - b. The circuit must have completed at least six (6) months of the contract; and
  - c. Proof of branch and/or ATM closure must be produced.
11. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
12. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

### **Eligibility**

The Customised Scheme is offered to all similarly situated customers and their wholly-owned subsidiaries who satisfy the following criteria:

*(as of 17 February 2023)*

- a) **(With effect from 17 February 2023)** has a minimum spend of \$15 million on Singtel services in the last 12 months prior to the start date of the customer's agreement;
- b) **(With effect from 11 May 2021)** currently has or is willing to commit to a minimum of 900 Meg@POP IPVPN EthernetLink circuits (excluding temporary circuits), the free 4 x 200Mbps Standard Meg@POP IPVPN EthernetLink and 4 x 200Mbps Meg@POP EthernetLink with Path Diversity; and
- c) accept the terms and conditions of the Customised Scheme in its entirety.

For the avoidance of doubt, circuits subscribed and spending by the customer and its wholly-owned subsidiaries may be combined to meet the minimum volume and spending commitments.