

As of 9 November 2023

**Effective Date:** 1 December 2018

**Name of Service:** Singtel Gigawave Service. *For more information, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Gigawave Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Minimum Quantity (circuits)	Bandwidth	Monthly Recurring Charge (MRC) (USD per circuit)
Gigawave Data Connect	(With effect from 9 November 2023) 30	10 Gbps	\$262

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated Gigawave circuits subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term for the Customised Scheme is three (3) years, with an option to be extended by two (2) years.
2. The minimum contract term for the services subscribed under the Customised Scheme is 24 months.
3. **(With effect from 3 August 2021)** Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. All of the minimum quantity of services must have the same A- and B-ends (origin-destination).
6. All charges apply on a per circuit basis.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. No other discounts including, but not limited to, term and volume discounts, shall apply to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

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**Suspension and Termination Provisions:**

In the event that the customer terminates the service(s) subscribed under the Customised Scheme during the term of the service(s), the prevailing premature termination charge shall apply.

*Refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is a duly licensed Facilities Based Operator (**FBO**), Services Based Operator (**SBO**) or is a content aggregator;
- b) has or is willing to commit to an annual spending of \$1.3 million on Singtel services; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.