

As of 17 November 2023

Effective Date: 18 May 2023

Name of Service: Singtel MetroEthernet Service. *For more information, refer to www.singtel.com.*

Description: Customised MetroEthernet Service Scheme (**Customised Scheme**)

Prices (including discounts):

Services	Contract Term (Years)	Minimum Quantity	Monthly Recurring Charge (\$ per circuit)	One Time Charge (\$ per circuit)
10 Gbps MetroEthernet Point-to-Point Head-End	1	1	\$7,000	\$1,000 (standard)
10 Gbps MetroEthernet Point-to-MultiPoint Head-End with Path Diversity	1	1	\$9,500	\$1,000 (standard)
(With effect from 17 November 2023) 500Mbps MetroEthernet Point-to-Multipoint	1	1	\$2,533	\$1,000 (standard)
(With effect from 17 November 2023) 1000Mbps MetroEthernet Point-to-Multipoint with Path Diversity/ Exchange Diversity	1	1	\$3,924	\$1,000 (standard)

(With effect from 17 November 2023) The customised tariffs will be applicable to all new, renewed and upgraded MetroEthernet circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. **(With effect from 17 November 2023)** The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year.

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3. **(With effect from 17 November 2023)** The customer shall subscribe to the minimum quantities under the Customised Scheme.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme “as is”, or as a standalone MetroEthernet product.
6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$7 million on Singtel services in the last 12 months prior to the start date of the customer’s agreement;
- b) is a duly licenced Facilities Based Operator (**FBO**) or Services-Based Operator (**SBO**) in Singapore; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.