

Effective Date: 25 August 2023

Name of Service: **(With effect from 26 October 2023)** Singtel BizVoice and Meg@POP Service. *For more information, refer to www.singtel.com*

Description: **(With effect from 26 October 2023)** Customised BizVoice and Meg@POP Service Scheme (**Customised Scheme**)

Prices (including discounts):

| Service | Minimum Circuit Quantity | Contract Term | Monthly Recurring Charge (MRC) (\$ Per Line) | One Time Charge (OTC) (\$ Per Line) |
|----------------------------------|--------------------------|----------------------|--|-------------------------------------|
| BizVoice Starter Plan | 830 | Minimum of 60 months | \$7 | Standard: Waived |
| BizVoice UC Standalone | N.A. | Minimum of 60 months | \$6.50 | Standard: Waived |
| BizVoice Starter Plan VAS Pack 3 | N.A. | Minimum of 3 months | Waived | Standard: Waived |
| Voice Mail | N.A. | | Waived | Standard: Waived |
| UC Add-On | N.A. | | \$2 | Standard: Waived |
| Auto Attendant | N.A. | | \$5 | Standard: Waived |
| | | | | |

The customised tariffs will be applicable to all new and renewed BizVoice services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is a minimum of 60 months.
2. The contract term of the services subscribed under the Customised Scheme is as specified under the pricing table.

3. The customer shall subscribe to the minimum quantities as stated in the pricing table above.
4. **(With effect from 26 October 2023)** In order to support the BizVoice services subscribed under the Customised Scheme, the customer may subscribe to
 - a) one (1) free Meg@POP IPVPN Ethernetlink AutoBackup with Exchange Diversity with bandwidth of up to 20 Mbps and one (1) free Meg@POP IPVPN Premium Real Time Class of Service services with bandwidth of up to 20 Mbps; and
 - b) additional bundle(s) of one (1) 20 Mbps Meg@POP IPVPN Ethernetlink AutoBackup with Exchange Diversity and one (1) 20 Mbps Meg@POP IPVPN Premium Time Class of Service, with a minimum contract term of 60 months, at MRC of \$636 and OTC of \$1,000.
5. The services subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. Services subscribed under the Customised Scheme will continue at customised prices after the expiry of the service contract term.
8. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
9. **(With effect from 26 October 2023)** All other standard prices, terms and conditions of the Singtel BizVoice and Meg@POP service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

For details, refer to www.singtel.com

As of 26 October 2023

Eligibility:

The Customised Scheme will be available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.