

As of 14 September 2023

Effective Date: 14 September 2023

Name of Service: Singtel ISDN Service. *For more information, refer to www.singtel.com.*

Description: Customised ISDN Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Contract Term (months)	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per line)	One-Time Charge (OTC) (\$ per line)
ISDN30	36	11	\$250	Waived
Switch Diversity	36	4	\$250	Waived
DDI (per block of 10 numbers)	3	320	\$8	Waived
Caller Number Display	3	N.A.	Waived	Waived
Caller Number Non-Display	3		Waived	Waived
Multi Line Hunting: Switch Rotate Switch Back	3		Waived	Waived
Routing on Demand (Registration)	N.A.		\$18	Waived
Routing on Demand Activation (after office hours)	N.A.		NA	Waived
Routing on Demand Activation (during office hours)	N.A.		NA	Waived

The customised tariffs will be applicable to all new and renewed service(s) subscribed under the Customised Scheme.

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Key Terms and Conditions:

1. The contract term of the Customised Scheme is a minimum of 36 months.
2. The contract term of the service(s) subscribed under the Customised Scheme is as per the pricing table above.
3. The customer shall subscribe to the minimum quantities as stated in the pricing table above.
4. The service(s) offered under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the service(s) subscribed under the Customised Scheme.
6. Service(s) subscribed under the Customised Scheme will continue at the customised prices as specified in the pricing table after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel ISDN service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term of the service(s), the customer will be liable for a premature termination charge of 100% of the remaining contract term.

For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

Refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.