Effective Date:

Name of Service:

Description:

14 September 2023

Singtel Dark Fibre Service. For more information, refer to www.singtel.com

Customised Dark Fibre Service Scheme (Customised Scheme)

Prices (including discounts):

Service	Contract Term	Minimum Quantity (pairs)	Monthly Recurring Charge (MRC) (\$ per pair)	Annual Recurring Charge (ARC) (\$ per pair)	One Time Charge (OTC) (\$ per pair)
Standard Dark Fibre	Minimum of 12 months	2	\$4,975	\$59,700	Standard: Waived
Dark Fibre with Path Diversity	Minimum of 12 months		\$6,050	\$72,600	Standard: Waived

The customised tariffs will be applicable to all new and renewed Dark Fibre services subscribed under the Customised Scheme.

Key Terms and Conditions:

- 1. The contract term of the Customised Scheme is 12 months.
- 2. The contract term of the services subscribed under the Customised Scheme is a minimum of 12 months.
- 3. The customer shall subscribe to the minimum quantity of Dark Fibre services under the Customised Scheme in a single order.
- 4. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term. For the avoidance of doubt, should the customer take up the ARC method of payment, upon expiry of the services, the customer will be charged according to the MRC in the pricing table above on a monthly basis.
- 5. In the event of relocation, the customer shall pay a relocation OTC of \$2,000 (one end of a Dark Fibre pair) or \$4,000 (both ends of a Dark Fibre pair).
- 6. The services subscribed under the Customised Scheme are subject to resource availability.

- 7. The customer shall not resell the services subscribed under the Customised Scheme "as is" or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own service(s).
- 8. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- 9. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

If the customer subscribes to the services under the ARC method of payment, in the event of service termination during the contract term of the service, monies already paid will not be refunded.

Refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) is a research institute or has similar technical and security requirements as that of a research institute;¹ and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

¹ For the avoidance of doubt, research institutes refer to participating institution(s) illustrated under the Singapore National Academy of Science. Refer to https://snas.org.sg/research/.