

As of 10 July 2023

Effective Date: 22 November 2019

Name of Service: Singtel SIP Trunking Service. *For more information, refer to www.singtel.com.*

Description: Customised SIP Trunking Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Monthly Recurring Charge (MRC) (\$ per trunk)	One-Time Charge (OTC) (\$ per trunk)
SIP Trunking with Bundled Access (240 concurrent calls)	First 3 months: \$3,600 4 th month onwards: \$2,880	\$1,500

(With effect from 10 July 2023) The customised tariffs will be applicable to all new and upgraded SIP Trunking service(s) subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) months.
2. **(with effect from 28 June 2023)** The contract term of the service(s) subscribed under the Customised Scheme is a minimum of three (3) months.
3. **(with effect from 28 June 2023)** Service(s) subscribed under the Customised Scheme will continue at the customised prices as specified in the pricing table after the expiry of the service contract term. For the avoidance of doubt, all service(s) will continue on the price of \$2,880 per month after the initial three (3) months of the service contract term.
4. The service(s) offered under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the service(s) subscribed under the Customised Scheme “as is”, or as a standalone service but may use the service(s) as part of its own network to offer its own services.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

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Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term of the service(s), the customer will be liable for a premature termination charge of 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) uses the service(s) for national security purposes;
- b) is a duly licensed Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**); and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.