

As of 28 June 2023

Effective Date: 20 June 2018

Name of Service: (with effect from 8 June 2020) Singtel Gigawave, MetroEthernet and Dark Fibre Service. For additional details, refer to www.singtel.com

Description: (with effect from 8 June 2020) Customised Gigawave, MetroEthernet and Dark Fibre service scheme (**Customised Scheme**)

Prices (including discounts):

(With effect from 5 December 2018)

Service	Monthly Recurring Charge (MRC) (\$ per circuit)
(with effect from 28 March 2022) 1.25 G Enhanced Gigawave	\$2,993 (2-year contract term) \$2,843 (3-year contract term)
1 G DC to DC Gigawave	\$2,280
10 G DC to DC Gigawave	\$3,800
(with effect from 18 October 2019) 10 G Enhanced Gigawave	\$8,210 (2-year contract term) \$6,464 (3-year contract term)

(With effect from 28 March 2022)

Service	Contract Term	Recurring Charge (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
Temporary 1.25 Gbps Enhanced Gigawave	(i) 2 weeks; or (ii) Blocks of 1 month (up to 3 months)	\$2,000 (For two weeks) \$2,993 (Monthly)	Standard: Waived

(With effect from 28 March 2022) For the avoidance of doubt, temporary service(s) shall revert to the prevailing list price upon expiry of the circuit contract term.

Gigawave	OTC (\$ per circuit)
Normal installation	Waived
Express installation	\$2,000

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Service	MRC (\$ per circuit)
500 Mbps MetroEthernet Point to Point (PTP)	\$2,589

MetroEthernet	OTC (\$ per circuit)
Standard Installation	\$3,600

MetroEthernet Visitation and Overtime Charges

Period	OTC
Monday to Friday: 8.30am – 6pm Saturday: 8.30am – 1pm	\$200 per site per visit (for minimum of 2 hours)
Monday to Friday: after 6pm Saturday: after 1pm	
Sundays and public holidays	\$100 per hour thereafter

(with effect from 8 June 2020)

Service	MRC (\$ per pair)	OTC (\$ per pair)
Standard Dark Fibre	\$5,150 (3-year contract term)	Standard: Waived

(with effect from 8 June 2020) The customised tariffs will be applicable to all new, renewed, upgraded and migrated Gigawave, MetroEthernet and Dark Fibre circuits subscribed under the Customised Scheme.

Terms and Conditions

1. The contract term for the Customised Scheme is three (3) years.
2. **(with effect from 18 October 2019)** The contract term for the services subscribed under the Customised Scheme is two (2) years unless otherwise specified in the pricing tables.
3. The service(s) offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. **(with effect from 18 October 2019)** Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
6. **(with effect from 8 June 2020)** If the customer subscribes to a minimum of two (2) 10 Gbps Enhanced Gigawave services on 3-year contract terms under the Customised Scheme, the customer shall be eligible to migrate to the Dark Fibre service under the Customised Scheme without premature termination charge, subject to the following conditions:

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- a. The customer must have completed a minimum of one (1) year of the 10 Gbps Enhanced Gigawave contract; and
 - b. The Dark Fibre service is subscribed on a 3-year contract term.
7. No other discounts including, but not limited to, term discounts, shall apply to the services subscribed under the Customised Scheme.
 8. **(with effect from 8 June 2020)** All other standard prices, terms and conditions of the Singtel Gigawave, MetroEthernet and commercial Dark Fibre services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to any similarly situated customers who satisfy the following criteria:

- a) **(with effect from 8 June 2020)** is a commercial bank or has similar technical and security requirements as that offered under the Customised Scheme;
- b) **(with effect from 28 March 2022)** currently has or is willing to subscribe to a minimum of four (4) Gigawave circuits;
- c) **(with effect from 28 June 2023)** currently has a minimum revenue spend of \$10 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.