

(As of 6 June 2022)

Effective Date: 21 June 2019

Name of Service: Singtel Gigawave Service. *For additional details, refer to www.singtel.com*

Description: Customised Gigawave service scheme (“**Customised Scheme**”)

Prices (including discounts):

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
(with effect from 6 June 2022) 1Gbps Enhanced Gigawave	N.A.	(with effect from 6 June 2022) \$2,730	(with effect from 6 June 2022) Standard: Waived
2 Gbps Enhanced Gigawave	4	(with effect from 6 June 2022) \$2,878	
10 Gbps Enhanced Gigawave	3	(with effect from 6 June 2022) \$4,161	
10 Gbps Enhanced Gigawave with Exchange Diversity	2	(with effect from 6 June 2022) \$5,524	
(with effect from 6 June 2022) 100Gbps Enhanced Gigawave	N.A.	(with effect from 6 June 2022) \$17,700	

The customised tariffs will be applicable to new, renewed and upgraded circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
3. **(with effect from 6 June 2022)** The customer shall subscribe to the minimum quantity of circuits specified under the Customised Scheme.
4. **(with effect from 6 June 2022)** *deleted*
5. The services subscribed under the Customised Scheme are subject to resource availability.
6. **(with effect from 6 June 2022)** *deleted*

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7. **(with effect from 6 June 2022)** If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for premature termination charges (**PTC**) of 100% of the remaining contract value.
8. **(with effect from 6 June 2022)** Notwithstanding the above, the customer is eligible for PTC of 50% of the remaining contract value for services subscribed under the Customised Scheme provided the service has fulfilled at least one (1) year of its contract term.
9. **(with effect from 6 June 2022)** *deleted*
10. **(with effect from 6 June 2022)** During the term of the Customised Scheme, the customer may upgrade the bandwidth of any existing service subscribed under the Customised Scheme, subject to the following conditions:
 - a. The contract value of the upgraded service shall have a higher contract value than the remainder of the contract term for the existing service in order for the existing service to be eligible for a 100% PTC waiver;
 - b. The contract term of the upgraded service is as follows:

Remaining contract term of the existing circuit (x)	Contract term for the upgraded circuit
$x > 2$ years	Can serve out the remainder of the existing contract term
$1 \text{ year} < x \leq 2$ years	Can serve out the remainder of the existing contract term
$x \leq 1$ year	Shall have a fresh 3-year term

11. **(with effect from 6 June 2022)** For each upgrade request, the customer may continue using the existing service for the purpose of parallel run under the Customised Scheme, subject to the following:
 - a. A maximum run of up to six (6) months;
 - b. The customised MRC for the existing service shall continue for the period of parallel run;
 - c. There shall be no extension after six (6) months. Thereafter, the customer shall terminate the existing service. Otherwise, prevailing list prices shall apply.
12. The customer is not allowed to resell the services subscribed under the Customised Scheme.
13. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the contract term.

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14. **(with effect from 6 June 2022)** No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

15. All other standard prices, terms and conditions of the Singtel Gigawave service shall apply.

Eligibility:

(with effect from 6 June 2022) The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.