

**Effective Date:** 3 December 2020

**Name of Service:** Singtel MetroEthernet Services. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised MetroEthernet scheme (“**Customised Scheme**”)

**Prices (including discounts):**

(With effect from 29 September 2021) Table A

Service	Term (years)	Minimum Quantity	Monthly Recurring Charge (MRC)	One Time Charge (OTC) (\$ per site)
(With effect from 20 January 2022) 2Mbps MetroEthernet DC-to-DC	1	NA	\$330	Standard: \$250
(With effect from 20 January 2022) 80Mbps MetroEthernet Point-to-Point	1	NA	\$1,251	Standard: \$750
(With effect from 20 January 2022) 500Mbps MetroEthernet Point-to-Multipoint	2	1	\$2,533	Standard: Waived
(With effect from 20 January 2022) 500Mbps MetroEthernet Point-to-Multipoint with Path Diversity	2	1	\$3,924	Standard: Waived
(With effect from 9 September 2021) 1000Mbps MetroEthernet Point-to-Point	1	3	\$2,219	Standard: \$1,000

<b>(With effect from 13 May 2022)</b> 1000Mbps MetroEthernet Point-to-Point with Path Diversity	1	NA	\$2,885	Standard: \$1,000
<b>(With effect from 25 June 2021)</b> 10Mbps MetroEthernet Point-to-Multipoint	2	1	\$798	Waived
<b>(With effect from 25 June 2021)</b> 10Mbps MetroEthernet Point-to-Multipoint with Path Diversity	2	1	\$1,235	Waived
<b>(With effect from 7 May 2021)</b> 20Mbps MetroEthernet Point-to-Multipoint	2	1	\$899	Waived
<b>(With effect from 7 May 2021)</b> 20Mbps MetroEthernet Point-to-Multipoint with Path Diversity	2	1	\$1,391	Waived
<b>(With effect from 1 April 2021)</b> 50 Mbps MetroEthernet Point-to-Multipoint	1	1	\$968	Standard: \$1,000
<b>(With effect from 1 April 2021)</b> 50 Mbps MetroEthernet Point-to-Multipoint with Path Diversity	1	1	\$1,499	Standard: \$1,000
<b>(With effect from 1 April 2021)</b> 100 Mbps MetroEthernet Point-to-Multipoint	2	1	\$1,492	Standard: \$950
<b>(With effect from 1 April 2021)</b> 100 Mbps MetroEthernet Point-to-Multipoint with Path Diversity	2	1	\$2,310	Standard: \$950

<b>(With effect from 13 May 2022)</b> Multiple VLAN (Q-in-Q tag)	1 month	NA	Waived	Waived
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**(With effect from 29 September 2021)** The customer is required to fulfil the minimum quantities of 20Mbps MetroEthernet Point-to-MultiPoint and 20Mbps MetroEthernet Point-to-Multipoint with Path Diversity in Table A before subscribing to Table B services.

**(With effect from 29 September 2021)** Table B

Service	Term (years)	Minimum Quantity	Monthly Recurring Charge (MRC)	One Time Charge (OTC) (\$ per site)
20Mbps MetroEthernet Point-to-MultiPoint	2	1	\$599	Standard: Waived
20Mbps MetroEthernet Point-to-MultiPoint with Path Diversity	2	1	\$778	Standard: Waived

The customised tariffs will be applicable to all new MetroEthernet circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is one (1) year.
2. **(With effect from 1 April 2021)** The contract term of the services subscribed under the Customised Scheme is as per the pricing table.
3. **(With effect from 20 January 2022)** The customer shall subscribe to the minimum quantity under Table A of the Customised Scheme. For the avoidance of doubt, where the customer subscribes to Table B services, the customer shall similarly subscribe to the minimum quantity of circuits under Table B of the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. **(With effect from 1 April 2021)** The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone MetroEthernet product.
6. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

8. All other standard prices, terms and conditions of the Singtel MetroEthernet services shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for the prevailing premature termination charge.

**Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) is a duly licenced Facilities Based Operator (**FBO**) or Services-Based Operator (**SBO**) in Singapore; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.