

Effective Date: 31 January 2022

Name of Service: Singtel Meg@POP, MetroEthernet, ISDN and Gigawave services

For additional details, refer to www.singtel.com.

Description: Customised Meg@POP, MetroEthernet, ISDN and Gigawave Service Scheme (**Customised Scheme**)

Prices (including discounts):

a) ISDN

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)			One-Time Charge (OTC) (\$ per circuit)
		Contract Term			
		1 year	2 years	3 years	
ISDN2	8	\$25	NA	NA	\$300
ISDN30	18	\$308	\$291.60	\$267.14	\$1,215
ISDN30 Exchange Diversity	1	\$360	\$342	\$324	Waived
ISDN30 DDI (block of 10)	275	\$9	\$8.55	\$8.10	\$76.50
ISDN30 Caller Number Display	11	\$72	\$68.40	\$64.80	\$180
ISDN30 Caller Non-Display	8	\$72	\$68.40	\$64.80	\$180
ISDN30 line Hunting	10	\$31.50	\$29.93	\$28.35	\$135

b) MetroEthernet

Point-to-Point

Bandwidths	Minimum Quantity	MRC (\$ per circuit)		
		Contract Term		
		1 year	2 years	3 years
2M	60	\$630	\$580	\$551
4M		\$810	\$740	\$703
6M		\$1,020	\$950	\$903
8M		\$1,040	\$960	\$912

10M		\$1,110	\$969	\$921
20M		\$1,180	\$1,080	\$1,026
30M		\$1,370	\$1,250	\$1,187
40M				
50M		\$1,620	\$1,437	\$1,365
60M		\$1,980	\$1,820	\$1,729
70M		\$2,220	\$2,040	\$1,938
80M		\$2,460	\$2,260	\$2,147
90M		\$2,750	\$2,650	\$2,518
100M		\$2,750	\$2,650	\$2,518
200M		\$2,950	\$2,720	\$2,584
300M		\$3,100	\$2,850	\$2,708
400M		\$3,230	\$2,970	\$2,822
500M		\$3,300	\$3,050	\$2,898
600M		\$3,440	\$3,180	\$3,021
700M		\$3,660	\$3,390	\$3,221
800M		\$3,900	\$3,610	\$3,430
900M		\$4,010	\$3,890	\$3,696

Point-to-Point OTC

Bandwidth	OTC (\$ per circuit)	
	Contract Term	
	1 year	2 / 3 years
2 – 8M	Standard: \$1,000 Express: \$1,500	Standard: Waived Express: \$1,000
≥ 10M	Standard: \$2,000 Express: \$3,000	Standard: Waived Express: \$2,000

Point-to-Point and Point-to-MultiPoint External Relocation OTC

Bandwidth	External Relocation OTC (per site)
2 – 8M	Standard: \$500 Express: \$1,000
≥ 10M	Standard: \$1,000 Express: \$2,000

DC-DC

Service	Minimum Quantity	MRC (\$ per circuit)		
		Contract Term		
		1 year	2 years	3 years
50M	1	\$1,690	\$1,606	\$1,525

DC-DC OTC

Bandwidth	Contract Term	OTC (\$ per circuit)
2 – 8M	1 year	Standard: \$1,000 Express: \$1,500
	2 / 3 years	Standard: Waived Express: \$1,000
> 10M	1 year	Standard: \$2,000 Express: \$3,000
	2 / 3 years	Standard: Waived Express: \$2,000

Point-to-MultiPoint Tail-end

Bandwidth	Minimum Quantity	MRC (\$ per circuit)			OTC (\$ per circuit)
		Contract Term			
		1 year	2 years	3 years	
2M	60	\$466	\$452	\$438	Standard: Waived Express: \$1,000
4M		\$553	\$536	\$520	
6M		\$720	\$698	\$677	
8M		\$758	\$735	\$713	
10M		\$857	\$831	\$806	Standard: Waived Express: \$2,000

Point-to-MultiPoint Head-end

Bandwidth	Maximum Quantity	Contract Term	MRC (\$ per circuit)	OTC (\$ per circuit)
1000M	2	1 year	Waived	Standard: Waived Express: \$2,000

c) Meg@POP

Service	Minimum Quantity	Contract Term	MRC (\$ per circuit)
5M eLite	NA	1 year	\$130
256K IPVPN Ethernetlink			\$358
512K IPVPN Ethernetlink			\$358
1M IPVPN Ethernetlink			\$418
2M – 6M IPVPN Ethernetlink	2		\$440
10M IPVPN Ethernetlink	1		\$470
100M IPVPN Ethernetlink	NA		\$1,238
512K IPVPN Ethernetlink Disaster Recovery (DR)			\$270
100M IPVPN Ethernetlink DR			\$1,026
3M IPVPN Ethernetlink Exchange Diversity			\$380

d) Gigawave

Service	Minimum Quantity	MRC (\$ per circuit)		
		Contract Term		
		1 year	2 years	3 years
1.25G Gigawave	NA	\$4,426	\$4,205	\$3,995
2G Gigawave	2	\$5,160	\$4,639	\$4,424
2G Gigawave with Path Diversity	NA	\$5,935	\$5,638	\$5,356
10G Gigawave	4	\$5,486	\$4,931	\$4,703
10G Gigawave with Path Diversity	NA	\$6,584	\$6,254	\$5,942

Gigawave OTC

Standard OTC (\$ per circuit)		
Contract Term		
1 year	2 years	3 years
\$3,600	\$3,420	\$3,240

1. Express OTC will be double the price of Standard OTC unless otherwise specified.
2. The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.
3. The customised tariffs for MetroEthernet Point-to-MultiPoint circuits will also be applicable to all downgraded circuits, subject to the following:
 - a. the circuit has fulfilled its contract term; and
 - b. the following OTC will be applicable:

Services	OTC (\$ per circuit)
2 - 8M MetroEthernet Point-to-MultiPoint Tail-end	Standard: \$200 Express: \$400
10M MetroEthernet Point-to-MultiPoint Tail-end	
1000M MetroEthernet Point-to-MultiPoint Head-end	

4. The customer will enjoy a tiered rebate every six (6) months on ISDN, Meg@POP, MetroEthernet and Gigawave services based on spending on Singtel Group services in the same period as follows:

Total Spend with Singtel Group per 6 months (S\$)	Rebate on ISDN, Meg@POP, MetroEthernet and Gigawave services (%)
\$2,400,000 - \$2,499,999	4.00%
\$2,500,000 - \$2,999,999	5.00%
\$3,000,000 - \$3,999,999	6.00%
\$4,000,000 - \$4,999,999	7.00%

> \$5,000,000	7.0% (maximum)
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5. In order to enjoy the above tiered rebate, the customer shall maintain a minimum spend of \$750,000 on ISDN, Meg@POP, MetroEthernet and Gigawave services in the same six (6) months period.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years, with an option to extend on a yearly basis for up to two (2) years.
2. The contract term of the circuits subscribed under the Customised Scheme is per the pricing tables.
3. The customer shall subscribe to the minimum quantities as stated in the pricing tables above.
4. Services subscribed and spending by the customer and its related companies can be combined to meet the minimum quantities and spending required under the Customised Scheme.
5. The customer is not allowed to resell the services subscribed under the Customised Scheme.
6. The services offered under the Customised Scheme are subject to resource availability.
7. No other discounts, including term and volume discounts, shall be applicable to the Customised Scheme.
8. The customer will be eligible for two (2) free circuits comprising one (1) 10G Gigawave with Path Diversity and one (1) 2G Gigawave with Path Diversity if the customer subscribes to at least one (1) 10G Gigawave and one (1) 2G Gigawave under the Customised Scheme.
9. If the customer terminates either or both of above mentioned 2G and 10G Gigawave circuits during the contract term of the service(s), the customer will have to either:
 - a) terminate both free Gigawave with Path Diversity circuits; or
 - b) choose to convert either or both free Gigawave with Path Diversity circuits to existing tariffs under the Customised Scheme or at the prevailing list price. If the customer chooses to convert the circuit(s), the circuit(s) shall continue on remaining contract term and prevailing PTC shall apply.

10. During the term of the Customised Scheme, the customer may migrate any existing MetroEthernet Point-to-MultiPoint (**PTMP**) Tail-end circuit to PTP circuit, subject to the following:
- a) the contract term of the existing PTMP circuit is three (3) years;
 - b) the migrated PTP circuit shall have higher MRC than the existing PTMP circuit;
and
 - c) the contract term of the migrated PTP circuit is as follows:

Remaining term of existing PTMP circuit contract (x)	Contract term for the migrated PTP circuit
$x > 2$ years	3 years
$1 \text{ year} < x \leq 2$ years	≥ 2 years
$x \leq 1$ year	≥ 1 year

11. For MetroEthernet and Gigawave circuits, any cancellation prior to circuit installation will be subject to standard OTC as per the MetroEthernet and Gigawave OTC pricing tables.
12. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
13. All other standard prices, terms and conditions of SingTel Meg@POP, MetroEthernet, ISDN and Gigawave services shall remain applicable.

Suspension and Termination Provisions:

Premature Termination Charge (**PTC**) will be waived for early renewal of existing circuit(s) in a single order for one (1) time only.

During the term of the Customised Scheme, the customer is eligible for PTC waiver for up to ten (10) existing MetroEthernet Point-to-Point (**PTP**) circuits, subject to the following:

- a) the contract term of the circuit is two (2) and/or three (3) years; and
- b) the circuit has fulfilled at least one (1) year of its contract term.

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the prevailing PTC of the respective service(s) will apply.

Eligibility:

The Customised Scheme will be available to all similarly situated customers and their related companies who satisfy the following criteria:

- a. currently has a minimum revenue spend of \$4.8 million on Singtel Group services in the last 12 months prior to the start of the customer's agreement; and
- b. accept the terms and conditions of the Customised Scheme in its entirety.