

Effective Date: 25 February 2021

Name of Service: Singtel Dark Fibre Service.
For more information refer to www.singtel.com.

Description: Customised Dark Fibre Service Scheme
(Customised Scheme)

Prices (including discounts):

(with effect from 7 April 2022) Table A

Service	Contract Term (Years)	Total Quantity (cables)	Monthly Recurring Charge (MRC) (\$ per cable)	Total One-Time Charge (OTC) (\$ for 3 cables)
Dark Fibre cable (Standard/Path Diversity)	3	3	\$11,000	Standard: \$12,000

(with effect from 7 April 2022) For the avoidance of doubt, the service(s) under Table A shall be taken up as a bundle of three (3) cables.

(with effect from 7 April 2022) Table B

Service	Contract Term (Years)	Total Quantity (cables)	MRC	OTC
Dark Fibre cable (Standard)	1	1	\$8,250	Standard: \$14,000

(with effect from 7 April 2022) The customised tariffs under Table A and Table B will be applicable to all new Dark Fibre service(s) subscribed under the Customised Scheme.

Service Level Agreement (SLA) for Dark Fibre Service

Installation Service Credits: If the Dark Fibre service is not available for the customer's acceptance by the mutually agreed Ready-for-Service (**RFS**) date, the customer will be entitled to an Installation Service Credit as per the table below, subject to a one (1) month cap on each affected cable:

Number of Calendar Day(s) after RFS date	Installation Service Credit (%)
30 or longer	100% of one (1) month's MRC

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years. For avoidance of doubt, the Customised Scheme's validity will be capped at three (3) years.
2. **(with effect from 7 April 2022)** The contract term of the services subscribed under the Customised Scheme is as per the pricing tables above.
3. **(with effect from 7 April 2022)** The customer shall only subscribe to the total quantity of service(s) as per the pricing tables above.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. Both ends of the Dark Fibre cable(s) subscribed under the Customised Scheme must connect to a Data Centre.
6. **(with effect from 7 April 2022)** All Dark Fibre cable(s) subscribed under Table A must have the same installation address.
7. **(with effect from 7 April 2022)** The Dark Fibre cable(s) subscribed under Table A will have a maximum of 840 strands of fibre combined. The Dark Fibre cable subscribed under Table B will have a maximum of 146 strands of fibre.
8. Any relocation request (internal or external) of any fibre strand count will require re-provisioning of the service and will incur one-time relocation charges. Such charges will be advised by Singtel upon such request.
9. The customer shall not resell the service subscribed under the Customised Scheme 'as is' or as a full or sub-bandwidth standalone Dark Fibre service.
10. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
11. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
12. All other standard prices, terms and conditions of the Singtel Dark Fibre service shall remain applicable.

Suspension and Termination Provisions:

(with effect from 7 April 2022) If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term. For the avoidance of doubt, if the customer partially terminates the service subscribed under Table A, the customer shall be liable for a premature termination charge of 100% of the remaining contract term for the terminated service(s) subscribed under Table A.

Eligibility:

(with effect from 7 April 2022) The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is a duly licenced Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**) or Content Aggregator; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.