

As of 9 December 2022

**Effective Date:** 10 December 2020

**Name of Service:** Singtel Videosonic Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Videosonic service scheme (“**Customised Scheme**”)

**Prices (including discounts):**

| Service  | Minimum Quantity           | Monthly Recurring Charge (MRC) | One Time Charge (OTC) |
|--|----------------------------|--------------------------------|-----------------------|
| Temporary HD Digital Videosonic – First Channel (per point-to-point circuit)                         | 10<br>(in any combination) | \$4,500                        | Standard:<br>\$1,000  |
| Temporary HD Digital Videosonic – First Channel (per point-to-point circuit) with Exchange Diversity |                            | \$6,500                        | Express:<br>\$2,000   |

The customised tariffs will be applicable to all new, renewed and upgraded Videosonic circuits subscribed under the Customised Scheme.

Customer has to commit to a minimum of ten (10) temporary Videosonic circuits within two (2) years. If the customer fails to meet the minimum commitment, the customer shall pay a penalty charge calculated on the following basis:

$(\text{Prevailing List MRC} - \text{MRC})^* \times (\text{Minimum Quantity} - \text{Actual Quantity})$

\*The Prevailing List MRC and MRC will be based on the “Temporary HD Digital Videosonic – First Channel (per point-to-point circuit) service.

**Terms and Conditions:**

1. (**With effect from 9 December 2022**) The contract term for the Customised Scheme is two (2) years, with the option to extend for six (6) months.
2. The contract term for the services subscribed under the Customised Scheme is minimum one (1) month.
3. The customer shall not resell the service(s) subscribed under the Customised Scheme.

*As of 9 December 2022*

4. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
5. The service(s) subscribed under the Customised Scheme are subject to resource availability.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel Videosonic service shall remain applicable.

**Suspension and Termination Provisions:**

In the event the customer terminates any service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

**(Wef 23 December 2020)** The Customised Scheme will be offered to all similarly-situated customers and its subsidiaries who satisfy the following criteria:

- a) must have or is willing to commit to a minimum of ten (10) temporary Videosonic circuits within two (2) years;
- b) uses the services solely in conjunction with a national and/or international event(s);  
and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.

**(Wef 23 December 2020)** Circuits subscribed by the customer and its subsidiaries can be combined to meet the minimum quantity requirements. For all similarly situated customers, circuits subscribed by the customer and its subsidiaries can be combined to meet the minimum quantity requirements.