

As of 15 November 2022

**Effective Date:** 13 July 2021

**Name of Service:** (with effect from 15 November 2022) Singtel Gigawave, MetroEthernet and Managed Fibre Service.  
For more information refer to [www.singtel.com](http://www.singtel.com)

**Description:** (with effect from 15 November 2022) Customised Gigawave, MetroEthernet and Managed Fibre Service Scheme (Customised Scheme)

**Prices (including discounts):**

(with effect from 2 August 2022) Table A

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
10Gbps Enhanced Gigawave	1	\$5,600	Waived (Standard)
10Gbps Gigawave DC-DC	2	\$3,400	
1.25Gbps Gigawave	1	\$3,160	
30Mbps MetroEthernet Point-to-Point	1	\$1,340	
100Mbps MetroEthernet Point-to-Point	1	\$2,800	
30Mbps MetroEthernet Point-to-Point with Exchange Diversity	1	\$1,750	

(with effect from 15 November 2022) Table B

The Customised Package consists of the following components:

- (a) Fibre – two (2) pairs of fibre
- (b) DWDM Equipment – one (1) set of DWDM multiplexers, each set consisting of two (2) multiplexers.
- (c) Interface and bandwidths – the interfaces and bandwidths on each set of multiplexer are as follows:
  - i. two (2) Gigabit Ethernet of bandwidth 10Gbps each

Service	Contract Term	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
Managed Fibre with DWDM	Minimum 12 months	\$5,600	Waived (Standard)

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The customised tariffs will be applicable to all new, renewed and upgraded Gigawave and MetroEthernet circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year, unless otherwise specified.
3. **(with effect from 15 November 2022)** The customer shall subscribe to the minimum quantities as prescribed under Table A in a single order.
4. **(with effect from 15 November 2022)** The Gigawave service prescribed in Table A may be upgraded to the Managed Fibre service under Table B without incurring Premature Termination Charge (PTC), provided that the upgraded Managed Fibre service must result in a higher contractual revenue than the remaining contractual revenue of the Gigawave service.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
7. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
8. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
9. **(with effect from 15 November 2022)** All other standard prices, terms and conditions of the Singtel Gigawave, MetroEthernet and Managed Fibre service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer is liable for a PTC of 100% of the remaining contract term.

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**Eligibility:**

*As of 15 November 2022*

**(with effect from 2 August 2022)** The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$4.5 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.