

As of 1 December 2022

**Effective Date:** 22 November 2021

**Name of Service:** Singtel Dark Fibre Service. *For more information refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Dark Fibre Service Scheme  
**(Customised Scheme)**

**Prices (including discounts):**

Table A

Service	Contract Term	Minimum Quantity (Pairs)	Monthly Recurring Charge (MRC) (\$ per pair)	OTC (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	3 years	60	\$1,833	Waived

**(With effect from 1 December 2022)** Table B

Service	Minimum Contract Term	Minimum Quantity (Pairs)	MRC (\$ per pair)	OTC (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	20 months	15	\$1,833	Waived

The customised tariffs will be applicable to all new and renewed Dark Fibre services subscribed under the Customised Scheme.

**Service Level Agreement**

The service availability rebate is as follows:

Outage (x)	Availability	Rebate (% of MRC)
6 hours < x ≤ 8 hours	≥ 98.89% to < 99.17%	10%
8 hours < x ≤ 15 hours	≥ 97.92% to < 98.89%	20%
> 15 hours	< 97.92%	30%

**Terms and Conditions:**

1. The contract term of the Customised Scheme is four (4) years.
2. **(With effect from 1 December 2022)** The contract term of the services subscribed under the Customised Scheme is as specified in the pricing tables.

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3. **(With effect from 1 December 2022)** The customer shall subscribe to the minimum quantity of circuits under Table A of the Customised Scheme.
4. **(With effect from 1 December 2022)** The customer is eligible to subscribe to Table B services upon fulfilling the minimum quantities in Table A. Where the customer subscribes to Table B services, the customer shall subscribe to the minimum quantity of circuits under Table B of the Customised Scheme.
5. **(With effect from 1 December 2022)** Circuits subscribed by the customer and its subsidiaries may be combined to meet the minimum circuit requirements.
6. **(With effect from 1 December 2022)** The customer is eligible for the novation of services subscribed under the Customised Scheme to its subsidiaries. For the avoidance of doubt, the novated service(s) will continue on the remaining contract term if any. Should the novated service(s) commence a new contract term instead, any applicable PTC shall be waived as part of the novation.
7. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own service(s).
8. Both ends of the Dark Fibre service(s) subscribed under the Customised Scheme must connect to a Data Centre.
9. The service(s) offered under the Customised Scheme are subject to resource availability.
10. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
11. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
12. In the event of relocation, Singtel and the customer shall negotiate a relocation charge which will be submitted for IMDA’s approval.
13. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

**Suspension and Termination Provisions:**

**(With effect from 1 December 2022)** The customer will be eligible for a waiver of premature termination charge (PTC) of up to eight (8) pairs of Dark Fibre subscribed under

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Table A of the Customised Scheme, subject to the customer having fulfilled a minimum of 12 months of the contract term.

**(With effect from 1 December 2022)** PTC for existing pair(s) of Dark Fibre shall be waived subject to the following conditions:

- a) the existing pair(s) of Dark Fibre are renewed under Table B of the Customised Scheme.

Notwithstanding the above, if the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a PTC of 100% of the MRC for the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

**(With effect from 1 December 2022)** The Customised Scheme will be offered to all similarly situated customers and their subsidiaries who satisfy the following criteria:

- a. currently has 60 pairs of Dark Fibre;
- b. is a duly licenced Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**) or is a global and/or regional content aggregator; and
- c. accepts the terms and conditions of the Customised Scheme in its entirety