Effective Date: 13 October 2022

Name of Service: Singtel MetroEthernet Services. For additional details, refer

to www.singtel.com

Description: Customised MetroEthernet scheme ("Customised

Scheme")

Prices (including discounts):

Service	Maximum Quantity	Monthly Recurring Charge (MRC)	One Time Charge (OTC) (\$ per site)
20Mbps MetroEthernet Point-to-Point	1	\$1,065	Standard: Waived
100Mbps MetroEthernet Point-to-Point	2	\$2,410	Standard: Waived
10Mbps MetroEthernet Point-to-Multipoint	3	\$775	Standard: Waived
40Mbps MetroEthernet Point-to-Multipoint	1	\$895	Standard: Waived
50 Mbps MetroEthernet Point-to-Multipoint	1	\$994	Standard: Waived
Multiple VLAN (Q-in-Q tag)	NA	Waived	Waived

The customised tariffs for MetroEthernet services will be applicable to all renewed MetroEthernet circuits subscribed under the Customised Scheme.

The customised tariffs for the Multiple VLAN service will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

Terms and Conditions:

- 1. The contract term of the Customised Scheme is two (2) years.
- 2. The contract term of the services subscribed under the Customised Scheme is one (1) year.

- 3. The customer may subscribe to the maximum quantity of circuits specified in the pricing table under the Customised Scheme in a single order.
- 4. The customer shall have only one (1) agreement under the Customised Scheme at any point in time.
- 5. The services offered under the Customised Scheme are subject to resource availability.
- 6. The customer shall not resell the services subscribed under the Customised Scheme "as is" or as a standalone MetroEthernet product.
- 7. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
- 8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 9. All other standard prices, terms and conditions of the Singtel MetroEthernet services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for the prevailing premature termination charge.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum of 150 MetroEthernet circuits (excluding temporary and standby circuits);
- b) is a duly licenced Facilities Based Operator (**FBO**) or Services-Based Operator (**SBO**) in Singapore; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.