Effective Date:	13 September 2021			
Name of Service:	Singtel Meg@POP Service. For more information refer to www.singtel.com.			
Description:	Customised Meg@POP Service Scheme (Customised Scheme)			

Prices (including discounts):

Service	Minimum Quantity	Contract Term (Years)	Monthly Recurring Charges (MRC) (\$ per circuit)	One-Time Charge (OTC)
10Mbps Meg@POP IPVPN eLite (New circuits only)	100 (to be shared in any combination)	1	\$118	Standard: Waived
10Mbps Meg@POP IPVPN eLite (Renewal circuits only)		1	\$100	Standard: Waived
10Mbps Meg@POP IPVPN eLite		2	\$95	Standard: Waived
10Mbps Meg@POP IPVPN eLite		3	\$92	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded Meg@POP circuits subscribed under the Customised Scheme.

Terms and Conditions:

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table.
- 3. The customer shall subscribe to the minimum quantity of circuits as specified under the Customised Scheme.
- 4. The customer shall not resell the services subscribed under the Customised Scheme.
- 5. The service(s) subscribed under the Customised Scheme are subject to resource availability.
- 6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.

- 7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 8. (With effect from 26 October 2021) The customer shall be eligible for a waiver of relocation charges for up to 15 Meg@POP circuits subscribed under the Customised Scheme
- 9. (With effect from 26 October 2021) Circuits subscribed by the customer and its subsidiaries may be combined to meet the minimum quantities under the Customised Scheme.
- 10. (With effect from 28 October 2022) During the contract term of the Customised Scheme, the customer can enjoy a waiver of Meg@POP IPVPN eLite IP reconfiguration OTC for up to 90 Meg@POP IPVPN eLite circuits.
- 11. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

Suspension and Termination Provisions:

(With effect from 26 October 2021) If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer is liable for a premature termination charge (PTC) of 100% of the remaining contract term.

(With effect from 26 October 2021) Notwithstanding the above, the customer shall be eligible for a PTC waiver of 10% of the total number of circuits subscribed under the customised scheme subject to the following:

- a) Circuits on two (2) years contract term must have fulfilled a minimum of 12 months of the circuit contract term; and
- b) Circuits on three (3) years contract term must have fulfilled a minimum of 24 months of the circuit contract term.

For details, refer to <u>www.singtel.com</u>

Eligibility:

(With effect from 26 October 2021) The Customised Scheme is offered all similarly situated customers and its subsidiaries who accepts the terms and conditions of the Customised Scheme in its entirety.