

(As of 22 August 2022)

Effective Date: 1 October 2021

Name of Service: Singtel BizVoice and ISDN Service. *For more information refer to www.singtel.com*

Description: Customised BizVoice and ISDN Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Minimum Circuit Quantity	Contract Term (Years)	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
BizVoice Starter Plan	300	3 Years (With the option to extend for 2 years)	\$11.50	Waived
Starter Plan VAS Pack 1	NA	Minimum 3 months	Waived	Waived
ISDN30	6	3 Years (With the option to extend for 2 years)	\$250	Waived
DDI (per block of 10 contiguous numbers)	2000	Minimum 3 months	\$8.50	Waived
Exchange Diversity	2		\$290	Waived
Switch Diversity	2		\$320	Waived
Routing on Demand (Registration)	NA		\$18	Waived
Multi Line Hunting (Switch Rotate and Switch Back) (only for ISDN30)	NA		Waived	Waived
Caller Number Display	NA		Waived	Waived

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(With effect from 22 August 2022) DDI Number Reservation (per block of 10 contiguous numbers)	200	Minimum 1 month	\$8.50	NA
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The customised tariffs will be applicable to all new and renewed BizVoice and ISDN circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years with the option to extend two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified under the pricing table.
3. The customer shall subscribe to minimum quantity of circuits as specified under the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice and ISDN service(s) shall remain applicable

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a Premature Termination Charges (PTC) of 100% of the MRC for the remaining contract term.

For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

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For details, refer to www.singtel.com

Eligibility:

The Customised Scheme will be available to all similarly situated customers who accepts the terms and conditions of the Customised Scheme in its entirety.