

As of 1 November 2023

Effective Date: 16 March 2021

Name of Service: Singtel Meg@POP Service. *For more information refer to www.singtel.com.*

Description: Revision to Meg@POP IPVPN mLink Service (**Service**)

Singtel will stop offering the following Meg@POP IPVPN mLink services with download speeds up to 21 Mbps (based on 3G mobile plans) to new customers with effect from **16 March 2021**.

Meg@POP IPVPN mLink (1 Mbps download & 384 Kbps upload)
Meg@POP IPVPN mLink (2 Mbps download & 512 Kbps upload)
Meg@POP IPVPN mLink (4 Mbps download & 1 Mbps upload)
Meg@POP IPVPN mLink (7.2 Mbps download & 1.5 Mbps upload)
Meg@POP IPVPN mLink (21 Mbps download & 5.76 Mbps upload)
Meg@POP IPVPN mLink (1 Mbps download & 384 Kbps upload) Temporary Service
Meg@POP IPVPN mLink (2 Mbps download & 512 Kbps upload) Temporary Service
Meg@POP IPVPN mLink (4 Mbps download & 1 Mbps upload) Temporary Service
Meg@POP IPVPN mLink (7.2 Mbps download & 1.5 Mbps upload) Temporary Service
Meg@POP IPVPN mLink (21 Mbps download & 5.76 Mbps upload) Temporary Service

Only download speeds above 21 Mbps (based on 4G mobile plans) will be available to new customers moving forward.

(With effect from 1 November 2023) In view of the above, existing Meg@POP IPVPN mLink customers with the above services will be provisioned with Meg@POP IPVPN mLink services with download speeds above 21 Mbps (based on 4G mobile plans) at no additional charge progressively with effect from **1 April 2021** as follows:

Existing speed (Download)	Existing Data Bundle	New speed (Download)	New Data Bundle
(With effect from 1 November 2023) Meg@POP IPVPN mLink 1 Mbps	1 GB	Meg@POP IPVPN mLink 75 Mbps	2 GB
Meg@POP IPVPN mLink 7.2 Mbps	1 GB	Meg@POP IPVPN mLink 75 Mbps	2 GB
Meg@POP IPVPN mLink 21 Mbps	1 GB	Meg@POP IPVPN mLink 75 Mbps	2 GB

(With effect from 1 November 2023) Meg@POP IPVPN mLink 1 Mbps	3 GB	Meg@POP IPVPN mLink 75 Mbps	5 GB
Meg@POP IPVPN mLink 7.2 Mbps	5 GB	Meg@POP IPVPN mLink 75 Mbps	5 GB
Meg@POP IPVPN mLink 21 Mbps	5 GB	Meg@POP IPVPN mLink 75 Mbps	5 GB
Meg@POP IPVPN mLink 7.2 Mbps	10 GB	Meg@POP IPVPN mLink 75 Mbps	30 GB
Meg@POP IPVPN mLink 21 Mbps	10 GB	Meg@POP IPVPN mLink 75 Mbps	30 GB
Meg@POP IPVPN mLink 1 Mbps	30 GB	Meg@POP IPVPN mLink 75 Mbp	30 GB
Meg@POP IPVPN mLink 2 Mbps	50 GB	Meg@POP IPVPN mLink 75 Mbps	50 GB
Meg@POP IPVPN mLink 4 Mbps	50 GB	Meg@POP IPVPN mLink 75 Mbps	50 GB
Meg@POP IPVPN mLink 7.2 Mbps	50 GB	Meg@POP IPVPN mLink 75 Mbps	50 GB
Meg@POP IPVPN mLink 21 Mbps	50 GB	Meg@POP IPVPN mLink 75 Mbps	50 GB
Meg@POP IPVPN mLink 7.2 Mbps Temporary Service	5 GB	Meg@POP IPVPN mLink 75 Mbps Temporary Service	5 GB
Meg@POP IPVPN mLink 7.2 Mbps Temporary Service	10 GB	Meg@POP IPVPN mLink 75 Mbps Temporary Service	30 GB
Meg@POP IPVPN mLink 7.2 Mbps Temporary Service	50 GB	Meg@POP IPVPN mLink 75 Mbps Temporary Service	50 GB

Existing customers on the Meg@POP IPVPN mLink with Data Pool scheme with download speeds up to 21 Mbps will similarly be provisioned with download speed of 75 Mbps with no change in Data Pool size.

With the provisioning of the new speed (download) and/or new data bundle, existing customers shall continue their existing contract terms and prices. For the avoidance of doubt, where the customer is no longer under contract, the customer shall continue on the existing prices (list, customised and/or promotional) of their existing speed (download) and/or data bundle.