

Effective Date: 16 October 2020

Name of Service: Singtel MetroEthernet and Dark Fibre Services.
For more information refer to www.singtel.com.

Description: Customised MetroEthernet and Dark Fibre Service Scheme (**Customised Scheme**)

Prices (including discounts):

Table A: Dark Fibre

Service	Contract Term	Minimum Quantity (pairs)	Monthly Recurring Charge (MRC) (\$ per pair)	One Time Charge (OTC) (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	1 Year	8	(With effect from 28 June 2021) US\$ 1,919 or S\$2,580	Waived

Table B: MetroEthernet

Service	Contract Term	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
MetroEthernet 100M Point to MultiPoint (PTMP)	2 Years	4	\$1,219	Waived
MetroEthernet 300M Point to MultiPoint			\$1,539	Waived

(With effect from 28 June 2021) For the avoidance of doubt, Table B is in Singapore dollars.

The customised tariffs will be applicable to all new and renewed circuits subscribed under the Customised Scheme.

Service Availability for Dark Fibre Service:

Outage (x)	Availability	Rebate (% of Monthly Rental)
6 hrs < x <= 8 hrs	>=98.89% to < 99.17%	10%
8 hrs < x <= 15 hrs	>=97.92% to < 98.89%	20%
> 15 hrs	<97.92%	30%

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. **(With effect from 28 June 2021)** The contract term of the services subscribed under the Customised Scheme is one (1) and two (2) years as specified in the pricing table, with the option to extend another one (1) year.
3. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. The service(s) subscribed under the Customised Scheme are subject to resource availability.
6. Both ends of the Dark Fibre service(s) subscribed under the Customised Scheme must connect to a data centre.
7. In the event of relocation, Singtel and the customer shall negotiate a relocation charge which will be submitted for IMDA's approval.
8. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre and MetroEthernet services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

(With effect from 28 June 2021) The Customised Scheme will be offered to all similarly situated customers and its related companies who satisfy the following criteria:

- a) currently has 16 pairs of Dark Fibre and 4 MetroEthernet PTMP circuits (of any bandwidth);
- b) subscribe to the minimum quantities as prescribed under Table A and Table B of the Customised Scheme;
- c) is a duly licensed Facilities Based Operator (FBO) or Services Based Operator (SBO) in Singapore or Global and/or Regional Content Aggregator in Singapore; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.

(With effect from 28 June 2021) Circuits subscribed by the customer and its related companies may be combined to meet the minimum quantities required.