

**Effective Date:** 14 April 2021

**Name of Service:** Singtel PhoneNet Service. *For more information refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised PhoneNet Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Each PhoneNet Temporary Service plan under the Customised Scheme offers a temporary PhoneNet service line bundled with selected value-added services (VAS):

<b>Service Description</b>	<b>Minimum Quantity (Lines)</b>	<b>Monthly Recurring Charge (MRC) Per Line</b>	<b>One Time Charge (OTC) Per Line</b>
PhoneNet Temporary Service Plan 1	550	\$16	Standard: Waived
PhoneNet Temporary Service Plan 2		\$12.40	Standard: Waived

<b>Features</b>	<b>Plan 1</b>	<b>Plan 2</b>
2 Digit Speed Dialling	Yes	-
3 Way Conference	Yes	-
Authorisation Code for IDD/STD	Yes	-
Call Waiting	Yes	-
Collect Call Screening	Yes	-
Caller ID (internal/external)	Yes	-
PhoneMail	Yes	-
Auto Call Back	Yes	Yes
Call Forward	Yes	Yes
Call Hold	Yes	Yes
Call Park	Yes	Yes
Call Pick Up – Directed	Yes	Yes
Call Transfer	Yes	Yes
Direct Inward Dialling	Yes	Yes
Distinctive Ringing	Yes	Yes

Music on Hold	Yes	Yes
Call Barring	Opt-in feature	Opt-in feature
Call Pick Up – Group	Opt-in feature	Opt-in feature

The customised tariffs will be applicable to all new and renewed PhoneNet services subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is six (6) months.
2. The contract term of the services subscribed under the Customised Scheme six (6) months.
3. The services offered under the Customised Scheme are subject to resource availability.
4. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme
7. All other standard prices, terms and conditions of the Singtel PhoneNet service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer will be liable for a Premature Termination Charge (PTC) of 100% for the remaining contract term.

Notwithstanding the above, the customer will be eligible for a PTC waiver if the customer terminates the service(s) subscribed under the Customised Scheme after fulfilling a minimum of three (3) months of contract term of the service(s).

For details, refer to [www.singtel.com](http://www.singtel.com)

**Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to a minimum of 550 temporary PhoneNet lines under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.