

Effective Date: 13 June 2019

Name of Service: Singtel BizVoice Service. *For additional details, refer to www.singtel.com*

Description: Customised BizVoice service scheme (“**Customised Scheme**”)

Prices (including discounts):

(with effect from 5 April 2021) Table 1

Service Description	Minimum Quantity	Contract Term	MRC (\$ per line)	OTC (\$ per line)
BizVoice Starter Plan	420	3 years	\$12	Waived
Starter Plan VAS Pack 1	N.A.	Minimum 3 months	Free	Waived
Starter Plan VAS Pack 2			\$0.75	Waived
Starter Plan VAS Pack 3			\$5	Waived

The customised tariffs will be applicable to all new and renewed BizVoice service circuits subscribed under the Customised Scheme.

(with effect from 5 April 2021) Upon fulfilling the minimum quantities in Table 1, the customer has the option of taking up the services in Table 2.

(with effect from 5 April 2021) Table 2

Service Description	Minimum Quantity	Contract Term	MRC (\$ per line)	OTC (\$ per line)
BizVoice UC Plan	300	2 years	\$7.80	Waived
Voicemail	N.A.	Minimum 3 months	Waived	Waived
UC Add-on			\$4	Waived

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years, with an option to extend annually up to two (2) years.
2. **(with effect from 5 April 2021)** The contract terms of the services subscribed under the Customised Scheme is as follows:
 - a. BizVoice Starter Plan: three (3) years, with an option to extend annually up to two (2) years.
 - b. BizVoice UC Plan: two (2) years, with an option to extend annually up to two (2) years.
 - c. VASes: minimum three (3) months.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. **(with effect from 5 April 2021)** In the event that the customer migrates existing PhoneNet or BizVoice Starter Plan lines to BizVoice UC Plan under the Customised Scheme, any applicable premature termination charges shall be waived.
6. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract value.

Eligibility:

The Customised Scheme is offered to all similarly situated customers and their associates who satisfy the following criteria:

- a) **(with effect from 5 April 2021)** currently has or is willing to subscribe to 420 BizVoice Starter Plan lines, failing which all lines subscribed under the Customised Scheme will revert to the prevailing list price;
- b) currently has or is willing to commit to an annual spending of \$6 million on Singtel Group services, failing which the circuits will revert to list price; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.

For all similarly situated customers, circuits subscribed by the customer and its affiliates can be combined to meet the minimum circuit and spending requirements.