

Effective Date: 27 March 2020

Name of Service: Singtel MetroEthernet Service.
For more information refer to www.singtel.com

Description: Customised MetroEthernet Service Scheme (**Customised Scheme**)

Prices (including discounts):

a) MetroEthernet Point to Point

Bandwidth	Monthly Recurring Charge (MRC)
2	\$468
4	\$520
6	\$773
8	\$892
10	\$941
20	\$1,063
30	\$1,209
40	\$1,369
50	\$1,568
60	\$1,821
70	\$2,073
80	\$2,333
90	\$2,410
100	\$2,486
200	\$2,570
300	\$2,678
400	\$2,812
500	\$2,938
600	\$3,328
700	\$3,493
800	\$3,715
900	\$3,890
1000	\$4,055

b) MetroEthernet Point to Point with Exchange Diversity

Bandwidth	MRC
2	\$561
4	\$624
6	\$927
8	\$1,069
10	\$1,129
20	\$1,276
30	\$1,450
40	\$1,643
50	\$1,882
60	\$2,185
70	\$2,488
80	\$2,800
90	\$2,892
100	\$2,984
200	\$3,085
300	\$3,213
400	\$3,374
500	\$3,525
600	\$3,993
700	\$4,191
800	\$4,457
900	\$4,668
1000	\$3,186

c) MetroEthernet Point to Multipoint

Bandwidth	MRC
2	\$400
4	\$428
6	\$565
8	\$694
10	\$775
20	\$864
30	\$904
40	\$953

50	\$994
60	\$1,038
70	\$1,123
80	\$1,204
90	\$1,381
100	\$1,482
150	\$1,672
200	\$1,794
300	\$2,035
450	\$2,366
600	\$2,649
750	\$2,891
900	\$3,142
1000	\$3,230

d) MetroEthernet Point to Multipoint with Exchange Diversity

Bandwidth	MRC
2	\$479
4	\$513
6	\$678
8	\$833
10	\$930
20	\$1,037
30	\$1,085
40	\$1,143
50	\$1,192
60	\$1,245
70	\$1,347
80	\$1,444
90	\$1,657
100	\$1,778
150	\$2,006
200	\$2,153
300	\$2,442
450	\$2,839
600	\$3,178
750	\$3,469
900	\$3,770

1000	\$3,876
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e) **(With effect from 10 March 2021)** MetroEthernet Point to Multipoint – Headend

Bandwidth	MRC	OTC
10Gbps	\$9,500	\$2,000

f) Multiple VLAN

MRC	One Time Charge (OTC)
\$100	\$100

The customised tariffs are offered for renewal of circuits subject to the condition that these circuits fall under either the Business district category or Applicable Data Centres as listed in Annex 2. For the avoidance of doubt, the customised tariffs do not apply to the existing circuits that do not fall under the above criteria. VLAN prices are applicable for new, renewed and upgraded circuits.

The VLAN service is intended for customers who wish to create multiple virtual local area networks through the use of multiple MetroEthernet services over a single port at the tailend circuit. For avoidance of doubt, the VLAN prices are applicable for any renewal as well as any new VLAN that customer subscribes on existing circuit.

Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term for the MetroEthernet services subscribed under the Customised Scheme is one (1) year.
3. The contract term of the Multiple VLAN circuit is one (1) month. Thereafter, the VLAN circuit will continue on a rolling month basis until the customer terminates the circuit or terminates the Point to Multipoint MetroEthernet service that the Multiple VLAN circuit is tied to.
4. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.

5. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone MetroEthernet product but may resell the services as part of its own network services.
6. The services subscribed under the Customised Scheme are solely for the purpose of connecting to an international gateway for the provision of international services, with one end connecting to the customer’s POP.
7. **(With effect from 10 March 2021)** Customer will be given one (1) free head-end upon qualifying for the Customised Scheme. The customer may subsequently request to activate a new free head-end when the aggregate capacity of all the existing head-ends is at least 70% utilised. Notwithstanding the above, the customer can choose to activate a 10Gbps head-end at the charges indicated in the MetroEthernet PTMP – Headend pricing table.
8. The services offered under the Customised Scheme are subject to resource availability.
9. No other discounts, except for the term discounts stated below, shall apply:
 - a) 2-year term-5%
 - b) 3-year term-10%
 - c) More than 3-year term- 15%
10. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

refer to www.singtel.com

Eligibility

The Customised Scheme is offered all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum annual spend of S\$10 million on Singtel Group services;
- b) is a duly licensed Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**); and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.