

Effective Date: 13 December 2018

Name of Service: Singtel Meg@POP, MetroEthernet, ISDN and Gigawave services

For additional details, refer to www.singtel.com.

Description: Customised Meg@POP, MetroEthernet, ISDN and Gigawave scheme
(Customised Scheme)

Prices (including discounts):

a) ISDN

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)			One-Time Charge (OTC) (\$ per circuit)
		1 year contract	2 years contract	3 years contract	
ISDN-2	40	25	NA	NA	300
ISDN-30	20	308	291.60	275.40	1,215
ISDN-30 Exchange Diversity	1	360	342	324	Waived
ISDN-30 DDI (block of 10)	300	9	8.55	8.10	76.50
ISDN-30 Caller Number Display	10	72	68.40	64.80	180
ISDN-30 Caller Non-Display	9	72	68.40	64.80	180
ISDN-30 line Hunting	10	31.50	29.93	28.35	135

b) MetroEthernet Point-to-Point

Service	(with effect from 20 October 2021) Minimum Quantity	MRC (\$ per circuit)		
		1 year contract	2 years contract	3 years contract
2M	55	670	630	580
4M		870	810	750
6M		1,090	1,020	950
8M		1,120	1,040	960
10M		1,140	1,110	1,050
20M		1,270	1,180	1,090
30M		1,470	1,370	1,260
40M		1,690	1,620	1,560
50M				
60M		2,160	1,980	1,820
70M		2,420	2,220	2,040
80M		2,670	2,460	2,260
90M		2,910	2,750	2,650
100M		2,910	2,750	2,650
200M		3,210	2,950	2,720
300M		3,360	3,100	2,850
400M		3,500	3,230	2,970
500M		3,550	3,300	3,050
600M		3,700	3,440	3,180
700M	3,950	3,660	3,390	
800M	4,200	3,900	3,610	
900M	4,210	4,010	3,890	

(with effect from 22 April 2020) MetroEthernet Point-to-Point OTC

Bandwidth	Standard OTC		Express OTC	
	1 year contract	2/3 years contract	1 year contract	2/3 years contract
2 – 8M	1,000	Waived	1,500	1,000
≥ 10M	2,000	Waived	3,000	2,000

c) Meg@POP

Service	(with effect from 20 October 2021) Minimum Quantity	MRC (\$ per circuit) (1 year)	OTC (\$ per circuit)
5M eLite	105	130	500
256K Ethernetlink		358	750
512K Ethernetlink		358	750
1M Ethernetlink		418	750
2M – 6M Ethernetlink		442	2M: 750 3M-6M: 2,000
10M Ethernetlink		475	2,000
100M Ethernetlink		1,238	2,000
512K Ethernetlink Disaster Recovery (DR)		270	750
100M Ethernetlink DR		1,026	2,000
3M Ethernetlink Exchange Diversity		380	2,000

d) Gigawave

Service	Minimum Quantity	MRC (\$ per circuit)		
		1 year contract	2 years contract	3 years contract
1.25G Gigawave	NA	4,659	4,372	4,073
2G Gigawave	2	5,432	5,098	4,750
2G Gigawave with Path Diversity	NA	6,247	5,862	5,462
10G Gigawave	4	5,775	5,419	5,049
10G Gigawave with Path Diversity	NA	6,930	6,503	6,058

(with effect from 22 April 2020) Gigawave OTC

Standard OTC		
1-year contract	2-year contract	3-year contract
3,600	3,420	3,240

1. Express OTC will be double the price of Standard OTC unless otherwise specified.
2. The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme. It is applicable for early renewal of all current circuits at one go, whereby, Premature Termination charge will be waived
3. Customers will enjoy a tiered rebate every six (6) months on ISDN, Meg@POP, MetroEthernet and Gigawave services based on spending on Singtel Group services in the same period:

Total Spend with Singtel Group Per 6 months (S\$)	Rebate on ISDN, Meg@POP, MetroEthernet and Gigawave services (%)
\$2,400,000 - \$2,499,999	4.00%
\$2,500,000 - \$2,999,999	5.00%
\$3,000,000 - \$3,999,999	6.00%
\$4,000,000 - \$4,999,999	7.00%
> \$5,000,000	7.0% (maximum)

Key Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years, with an option to extend on a yearly basis for up to two (2) years.
2. The contract term of the circuits subscribed under the Customised Scheme is per the pricing tables.
3. **(with effect from 20 October 2021)** The customer shall subscribe to the minimum quantities as stated in the pricing tables above.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. The services offered under the Customised Scheme are subject to resource availability.
6. No other discounts, including term and volume discounts, shall be applicable to the Customised Scheme.
7. **(with effect from 20 October 2021)** The customer will be eligible for two (2) free circuits comprising 1 x 10G Gigawave with Path Diversity and 1x 2G Gigawave with Path Diversity if the customer subscribes to at least 1 x 10G Gigawave and 1 x 2G Gigawave under the Customised Scheme.
8. If the customer terminates either or both of the eligible Gigawave circuits under the Customised Scheme, the customer will have to either:
 - a) terminate both free circuits; or
 - b) choose to convert either or both free circuits, respectively, to existing tariffs under the Customised Scheme or at the prevailing list price. If the customer chooses to convert the circuit(s), the remaining contract term and prevailing Premature Termination Charge (PTC) shall apply. Any applicable PTC will be waived if the converted Path Diversity circuit(s) is terminated at the same time as the eligible standard circuit(s).
9. Applicable PTC will be waived if the free Path Diversity circuits are terminated at the same time as the termination of the eligible standard circuits.
10. **(with effect from 22 April 2020)** For MetroEthernet and Gigawave circuits, any cancellation prior to circuit installation will be subject to standard OTC as per the MetroEthernet and Gigawave OTC pricing tables.
11. **(with effect from 22 April 2020)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.

12. All other standard prices, terms and conditions of the Singtel Meg@POP, MetroEthernet, ISDN and Gigawave services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the prevailing premature termination charges of the respective service(s) will apply.

Eligibility:

(with effect from 20 October 2021) The Customised Scheme is offered to any similarly situated customers who meet the following criteria:

- a) has or is willing to commit to a minimum annual spend of \$4.8 million on Singtel Group services, of which a minimum of 40% must be on Gigawave, ISDN, Meg@POP and MetroEthernet services; and
- b) accept the terms and conditions of the Customised Scheme in its entirety