

**Effective Date:** 1 March 2020

**Name of Service:** Singtel PhoneNet Services. *For more information refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised PhoneNet Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Table A

<b>Service</b>	<b>Contract Term (Years)</b>	<b>Minimum Quantity (lines)</b>	<b>MRC (\$ per line)</b>	<b>OTC (\$ per line)</b>
PhoneNet	3	140	\$9	Waived (standard)

The customer is eligible to subscribe to Table B services upon fulfilling the minimum quantities in Table A.

Table B

<b>Service</b>	<b>Contract Term (Years)</b>	<b>MRC (\$ per line)</b>	<b>OTC (\$ per line)</b>
PhoneNet	2	\$9	\$50 (standard)

The customised tariffs will be applicable to all new and renewed PhoneNet lines subscribed under the Customised Scheme.

For PhoneNet lines subscribed under the Customised Scheme, the customer is eligible to subscribe to the following Value-Added Services (**VAS**) at no additional charge.

<b>VAS</b>
2-digit speed dial
3-way conference call
Authorisation code for IDD
Call Waiting
Collect Call Screening
Caller ID (internal/external)
PhoneMail
Auto Call Back
Call Forwarding
Call Hold

Call Park
Call Pick Up
Call Transfer
Direct Inward Dialling
Distinctive Ring
Music On Hold
Directed Call Pick Up
Call Barring

**Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years with an option to extend annually for up to two (2) times.
2. The contract term of the services subscribed under the Customised Scheme is as specified under the pricing tables.
3. **(With effect from 28 December 2021)** The customer shall subscribe to a minimum of 140 PhoneNet lines under the Customised Scheme as specified in Table A.
4. **(With effect from 28 December 2021)** Circuits subscribed by the customer and its agencies can be combined to meet the minimum circuit requirements.
5. The services offered under the Customised Scheme are subject to resource availability.
6. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
9. Premature termination charges shall be waived for all services subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the Singtel PhoneNet service shall remain applicable.

**Eligibility:**

**(With effect from 28 December 2021)** The Customised Scheme will be offered to all similarly situated customers and its agencies who accept the terms and conditions of the Customised Scheme in its entirety.

