

**Effective Date:** 9 June 2020

**Name of Service:** Singtel Gigawave, Meg@POP and SIP Trunking Services.  
*For more information refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Gigawave, Meg@POP and SIP Trunking Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

**(With effect from 4 August 2021)**

Service	Contract Term	Minimum Quantity (Circuit)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1.25Gbps Gigawave Standard (GE)	1 Year	6	\$1,710	Waived
1.25Gbps Gigawave with Path Diversity (GE)			\$2,340	Waived
10Gbps Gigawave Standard (10GE)			\$3,870	Waived
10Gbps Gigawave with Path Diversity (10GE)			\$4,770	Waived
4Gbps Gigawave Plus (FC)			\$4,714	Waived
1.25Gbps Gigawave Plus (GE)			\$2,698	Waived
10Gbps Gigawave Plus (10GE)			\$5,175	Waived
10Gbps Gigawave Plus IGA (10GE)			\$3,870	Waived
100Gbps Gigawave			\$14,000	\$2,000

**(With effect from 4 August 2021)**

Service	Contract Term	Minimum Quantity (Circuit)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
2Mbps Meg@POP IPVPN EthernetLink	1 Year	20	\$392	\$375
4Mbps Meg@POP IPVPN EthernetLink			\$392	\$1,000
6Mbps Meg@POP IPVPN EthernetLink			\$392	\$1,000
10Mbps Meg@POP IPVPN EthernetLink			\$392	\$1,000
20Mbps Meg@POP IPVPN EthernetLink			\$392	\$1,000

20Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity			\$432	\$1,000
30Mbps Meg@POP IPVPN EthernetLink			\$438	\$1,000
50Mbps Meg@POP IPVPN EthernetLink			\$574	\$1,000
60Mbps Meg@POP IPVPN EthernetLink			\$639	\$1,000
<b>(With effect from 15 November 2021)</b> 70Mbps Meg@POP IPVPN EthernetLink			\$675	\$1,000
100Mbps Meg@POP IPVPN Ethernetlink			\$794	\$1,000
200Mbps Meg@POP IPVPN EthernetLink			\$907	\$1,000
300Mbps Meg@POP IPVPN EthernetLink			\$1,278	\$1,000
500Mbps Meg@POP IPVPN EthernetLink			\$1,663	\$1,000
1Gbps Meg@POP IPVPN EthernetLink			\$3,240	\$1,000

**(With effect from 4 August 2021)**

Service	Contract Term	Minimum Quantity (SIM card)	Monthly Recurring Charge (MRC) (\$ per SIM card)	One Time Charge (OTC) (\$ per SIM card)
21Mbps Meg@POP mLink (3G) with 5G Data bundle	1 Year	90	\$36	\$25
75Mbps Meg@POP mLink (4G-LTE) with 5G Data bundle			\$28	\$25
75Mbps Meg@POP mLink (4G-LTE) with 10G Data bundle			\$42	\$25
75Mbps Meg@POP mLink (4G-LTE) with 30G Data bundle			\$90	\$25

Service	Contract Term	Minimum Quantity	Monthly Recurring Charge (MRC) (\$)	One Time Charge (OTC)
SIP Trunking service per concurrent call (1000 to 1499)	2 Years	1000	\$4.20	waived
SIP Trunking service per concurrent call (1500 and above)		1000	\$4.00	waived
Auto failover Exchange Diversity		N.A	\$900.00	waived

Auto-Backup with Switch Diversity (dual switch, more than 300 concurrent calls) *		N.A	\$900.00	waived
Caller Number Display		N.A.	waived	waived
SIP DDI Number (per block of 10 numbers)		N.A.	\$2.00	waived
DDI number reservation (per block of 10 numbers)		N.A.	\$2.48	N.A.
Load Sharing (dual switch, more than 300 concurrent calls) *		N.A.	\$1250.00	waived

\*Dependent on the tier for SIP Voice concurrent calls

The customised tariffs will be applicable to all new, renewed, and upgraded services subscribed under the Customised Scheme.

### **Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is one (1) and two (2) years per the pricing table.
3. **(With effect from 15 November 2021)** The customer shall subscribe to the minimum quantity of circuits as specified in the respective pricing tables above.
4. The services offered under the Customised Scheme are subject to resource availability.
5. The customer is not allowed to resell the services subscribed under the Customised Scheme.
6. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Gigawave, Meg@POP, and SIP Trunking services shall remain applicable.

### **Suspension and Termination Provisions:**

1. If the customer terminates any of the services subscribed under the Customised Scheme, during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.
2. **(With effect from 15 November 2021)** The customer may terminate up to seven (7) existing Meg@POP IPVPN EthernetLink circuits without any premature termination charges (PTC) subjected to the termination arising:
  - a) from the renewal or upgrading to any Meg@POP IPVPN EthernetLink circuit subscribed under the Customised Scheme; or
  - b) due to the closure of branches.

**Eligibility:**

**(With effect from 15 November 2021)** The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) **(With effect from 7 December 2021)** currently have or is willing to commit to a minimum annual revenue spend of S\$3 million on Singtel Group services; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.