

Effective Date:

25 November 2019

Name of Service:

Singtel Gigawave and MetroEthernet Service. *For more information refer to www.singtel.com.*

Description:

Customised Gigawave and MetroEthernet Service Scheme (**Customised Scheme**)

Prices (including discounts):

Gigawave

Service	Optical Interface	Minimum Quantity	MRC (\$ per circuit)			OTC (\$ per circuit)
			1-year	2-year	≥3-year	
1.25 Gbps Gigawave	10 Gigabit Ethernet	8	\$3,488	\$3,420	\$3,352	\$4,000: standard
2 Gbps Gigawave			\$4,027	\$3,948	\$3,868	
3 Gbps Gigawave			\$4,371	\$4,285	\$4,200	
4 Gbps Gigawave			\$4,716	\$4,624	\$4,531	
5 Gbps Gigawave			\$5,061	\$4,961	\$4,862	
6 Gbps Gigawave			\$5,405	\$5,229	\$5,193	
7 Gbps Gigawave			\$5,749	\$5,636	\$5,524	
8 Gbps Gigawave			\$6,094	\$5,975	\$5,855	
9 Gbps Gigawave			\$6,438	\$6,312	\$6,186	
10 Gbps Gigawave			\$6,783	\$6,650	\$6,517	
1.25 Gbps Gigawave with Path Diversity			\$4,535	\$4,446	\$4,357	
2 Gbps Gigawave with Path Diversity			\$5,235	\$5,132	\$5,029	
3 Gbps Gigawave with Path Diversity			\$5,683	\$5,571	\$5,460	
4 Gbps Gigawave with Path Diversity			\$6,131	\$6,010	\$5,890	
5 Gbps Gigawave with Path Diversity			\$6,578	\$6,449	\$6,320	
6 Gbps Gigawave with Path Diversity			\$7,027	\$6,889	\$6,751	
7 Gbps Gigawave with Path Diversity			\$7,474	\$7,328	\$7,181	

8 Gbps Gigawave with Path Diversity			\$7,922	\$7,767	\$7,611	
9 Gbps Gigawave with Path Diversity			\$8,370	\$8,206	\$8,042	
10 Gbps Gigawave with Path Diversity			\$8,818	\$8,645	\$8,472	

MetroEthernet

Service	Optical Interface	Minimum Quantity	MRC (\$ per circuit)			OTC (\$ per circuit)
			2-year	3-year	5-year	
100Mbps MetroEthernet Point-to-Point	Gigabit Ethernet	2	\$3,689	\$3,472	\$2,604	\$4,000: standard
Dual powered Muxes	N.A.	N.A.	N.A.	N.A.	N.A.	\$7,000

The customised tariffs will be applicable to all new and renewed Gigawave and MetroEthernet circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is five (5) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel Gigawave and MetroEthernet services shall remain applicable.

Suspension and Termination Provisions:

(with effect from 16 November 2020) In the event of any temporary upgrade/downgrade of Gigawave circuits subscribed under the Customised Scheme, any premature termination charges shall be waived subject to the following conditions:

- a. The customer shall subscribe to the respective prices for the upgraded/downgraded service for the period of upgrade/downgrade; and
- b. The minimum period of upgrade/downgrade is one (1) month.

For the avoidance of doubt, the Gigawave circuit(s) will continue its existing remaining circuit contract term.

(with effect from 1 October 2021) The customer is eligible for a waiver of premature termination charge for two (2) Gigawave circuits of any bandwidth, subject to fulfilling minimum 12 months circuit contract term.

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term of the service(s), the customer will be liable for a premature termination charge of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) currently has 30 Gigawave circuits of any bandwidth;
- b) subscribes to the minimum quantity of eight (8) Gigawave circuits and two (2) MetroEthernet circuits under the Customised Scheme as specified in the pricing table in a single order; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.